



Office of
Mental Health

Using PSYCKES for CCBHCs

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Agenda

- PSYCKES Overview
- Access to Client-Level Data
- Population Health with Recipient Search
- Review Client-Level Details within the Clinical Summary
- Quality Improvement with My QI Report
- Requesting access to PSYCKES
- Training & Technical Assistance

PSYCKES Overview

What is PSYCKES?

Psychiatric Clinical Knowledge Enhancement System (PSYCKES)

- A secure, HIPAA-compliant online application for sharing Medicaid claims and encounter data and other state administrative data
- Designed to support data-driven clinical decision-making, care coordination and quality improvement
- Ongoing data updates
 - Clinical Summary (updated weekly)
 - Quality Indicator reports (updated monthly)

Who is Viewable in PSYCKES?

- Over 12 million NYS Medicaid enrollees (currently or past)
 - Fee for service claims
 - Managed care enrollees, all product lines
 - Dual-eligible (Medicare/Medicaid) and Medicaid/Commercial
- Behavioral Health Population (any history of):
 - Psychiatric or substance use service,
 - Psychiatric or substance use diagnosis, OR
 - Psychotropic medication
- Provides all data – general medical, behavioral health, residential, lab & pathology, and more!

What Data is Available in PSYCKES?

- Clinical Summary provides up to 5 years of data, updated weekly
- All Medicaid FFS claims and Managed Care encounter data, across treatment settings
 - Medications, medical & behavioral health outpatient & inpatient services, ER, crisis, care coordination, and more!
- Multiple other state administrative databases (0–7-day lag):
 - New York City Correctional Health Services (CHS)
 - New York City Department of Homeless Services (NYC DHS)
 - Health Home enrollment & CMA provider (DOH MAPP)
 - Managed Care Plan & HARP status (MC Enrollment Table)
 - MC Plan assigned Primary Care Physician (Quarterly, DOH)
 - State Psychiatric Center EMR
 - Assisted Outpatient Treatment provider contact (OMH TACT)
 - Assertive Community Treatment provider contact (OMH CAIRS)
 - Adult Housing/Residential program Information (OMH CAIRS)
 - Suicide attempt (OMH NIMRS)
 - Safety plans/screenings and assessments entered by providers in PSYCKES MyCHOIS
 - IMT and AOT Referral Under Investigation (DOHMH)

Quality Indicators “Flags”

- PSYCKES identifies clients flagged for quality concerns in order to inform the treating provider or care coordinator, and to support clinical review and quality improvement.
- Quality flags available in PSYCKES that CCBHCs might track include:

Indicator Set	Indicators
BH QARR - Improvement Measure	Discontinuation - Antidepressant <12 Weeks; No Diabetes Screening (Gluc/HbA1c) Schiz or Bipolar on AP
General Medical Health	No Outpatient Medical Visit >1 Yr
High Utilization - Inpt/ER	2+ ER – MH; 2+ Inpatient – BH; 2+ Inpatient – MH; 2+ ER - BH
Readmission Post Discharge from any Hospital (Episode Based)	Readmission (30d) from any Hosp: BH to BH; Readmission (30d) from any Hosp: BH to All Cause
MH Performance Tracking Measure (DOH)	No Follow Up for Child on ADHD Med - Initiation ; No Follow Up for Child on ADHD Med – Continuation; Antidepressant Medication Discontinued - Acute Phase; Antidepressant Medication Discontinued - Recovery Phase; Low Antipsychotic Medication Adherence – Schizophrenia; No Diabetes Screening - Schizophrenia/Bipolar on Antipsychotic; No Follow Up after MH Inpatient - 7 Days; No Follow Up after MH Inpatient - 30 Days; No Follow Up after MH ED Visit - 30 Days
SUD Performance Tracking Measure (DOH)	No Follow Up after SUD ER Visit (7 days); No Follow Up after SUD ER Visit (30 days); No Engagement in SUD Treatment; No Initiation of Opioid Use Disorder (OUD) Treatment; No Continuity of Care after Detox to Lower Level of Care; No Continuity of Care after Rehab to Lower Level of Care; No Follow Up After High-Intensity Care for SUD (7 days); No Utilization of Pharmacotherapy for Alcohol Abuse or Dependence; No Initiation of Medication Assisted Treatment (MAT) for New Episode of Opioid Use Disorder (OUD)

What Types of Reports are Available?

- Individual Client Level Reports
 - Clinical Summary: Medicaid and state database treatment history, up to 5 years' worth of data
- Provider Level Reports
 - My QI Report: Displays current performance on all quality indicators, review the names of clients who are flagged, filter by CCBHC services, enable access
 - Recipient Search: run ad hoc reports to identify cohorts of interest, Advanced Views, enable access
 - Usage Reports: monitor PHI access by staff
 - Utilization Reports: support provider VBP data needs
- Statewide Reports
 - Can select a quality indicator and review statewide proportions by CCBHC services, provider location region/county, client residence region/county, plan, network, provider, etc.

Access to Client-Level Data

Client Linkage to Agency

- **Automatically:**

- Client had a billed service at the agency within the past 9 months OR
- Client is enrolled in agency's HH/CM program according to DOH MAPP

- **Manually:**

- Provider attests to one of the following:
 - Client signed PSYCKES consent, DOH Health Home Patient Information Sharing consent, BHCC consent
 - Verbal consent
 - Clinical emergency
 - Client is currently being served by/transferred to your agency

Levels of Access to Client Data

- **Signed Consent (PSYCKES, BHCC, DOH Health Home/CCO)**
 - Allows access to all available data (including data with special protections such as SUD, HIV, family planning, genetic testing), for 3 years after the last billed service
- **Verbal Consent**
 - Allows access to limited data (excluding data with special protections) for 9 months
- **Clinical Emergency**
 - Allows access to all available data (including data with special protections) for 72 hours
- **Attestation of service** (*Client currently being served by/transferred to your agency*)
 - This will link client to your agency for Recipient Search reports but **will not** provide access to the clinical summary

Enable Access Module

- Recipient Search

- Step 1: Enter recipient identifier(s) and click “Search”

- Medicaid ID
 - Social Security Number (SSN)
 - First Name (at least the first character is required, if entered)
 - Last Name (full last name required, if entered)
 - Date of Birth (DOB) (enter to improve search results when searching with name)

My QI Report ▾ Statewide Reports Recipient Search Provider Search Registrar ▾ Usage ▾ Utilization Reports MyCHOIS Dashboards ▾

Recipient Search Limit results to 50

Recipient Identifiers Search in: Full Database MAIN STREET AGENCY

Medicaid ID	SSN	First Name	Last Name	DOB
AB12345C				MM/DD/YYYY

Enable Access Module

- Step 2: Confirm client match and select “Enable Access”
 - If there’s no match, select “Modify Search”

My QI Report Statewide Reports Recipient Search Provider Search Registrar Usage Utilization Reports Adult Home Dashboards								
← Modify Search		1 Recipients Found					PDF Excel	
Medicaid ID		AB12345C						
Review recipients in results carefully before accessing Clinical Summary. Maximum Number of Rows Displayed: 50								
Name (Gender - Age)	Unique Identifiers	DOB	Race & Ethnicity	Address	Medicaid Quality Flags	Medicaid Managed Care Plan	Current PHI Access	
DOE JANE F - 60	Medicaid ID: AB12345C	01/01/1964	Black	123 MAIN STREET MAIN CITY, NY 12345	10+ ER, 2+ ER-BH, 2+ ER-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, Adher-AP, HARP No Assessment for HCBS, HARP No Health Home, HHPlus No HHPlus Service > 12 mos, HHPlus No HHPlus Service > 3 mos, HHPlus Not HH Enrolled, High MH Need, MH Plcmt Consid, No ICM after MH ED, No MH ED F/U 7d (DOH), No MH ED F/U 7d (DOH) - Adult , POP Cloz Candidate, POP High User	Fidelis Care New York	No Access	 Enable Access

Enable Access Module

- Step 3: Select the appropriate level of access and click “Next”
 - If you’d like to learn more about what each access level entails, click the “About Access Levels” link

PHI Access for DOE, JANE (F - 60)

Select the level of access [About access levels](#)

The client signed consent

- Client signed a PSYCKES Consent
- Client signed a BHCC Patient Information Sharing Consent
- Client signed a DOH Health Home Patient Information Sharing Consent

Provider attests to other reason for access

- Client gave Verbal PSYCKES Consent
- This is a clinical emergency

Provider attests to serving the client
Will link client to your agency, but will not provide access to clinical summary

- Client is currently served by or being transferred to my agency

Cancel Next

Name (Gender - Age)	Unique Identifiers	Current PHI Access
DOE JANE F - 60	Medicaid ID: AB12	No Access Enable Access

Enable Access Module

- Step 4: Confirm client's identity
- Step 5: Select “Enable” or “Enable and View Clinical Summary”

PHI Access for **DOE, JANE (F - 60)**

Confirm this is the correct individual before enabling

Unique Identifiers: Medicaid ID: AB12345C
Date Of Birth: 01/01/1964
Address: 123 MAIN STREET, MAIN CITY, NY 12345

How do you know this is the correct person?

Provider attests to client identity

Client provided 1 photo ID or 2 forms of non-photo ID

Identification 1

Identification 2

MAIN STREET AGENCY will be given access to all available data for 3 years (renews automatically with billed service).

Previous

Name (Gender - Age)	Unique Identifiers	Managed	Current PHI Access	
DOE JANE F - 60	Medicaid ID: AB12345C	New	No Access	Enable Access

Enable Access Module

- You'll now see the updated access level reflected in the "Current PHI Access" column!

My QI Report - Statewide Reports - Recipient Search - Provider Search - Registrar - Usage - Utilization Reports - Adult Home - Dashboards								
← Modify Search		1 Recipients Found					 PDF  Excel	
Medicaid ID		AB12345C						
Review recipients in results carefully before accessing Clinical Summary.								
								Maximum Number of Rows Displayed: 50
Name (Gender - Age)	Unique Identifiers	DOB	Race & Ethnicity	Address	Medicaid Quality Flags	Medicaid Managed Care Plan	Current PHI Access	
DOE JANE F - 60	Medicaid ID: AB12345C	01/01/1964	Black	123 MAIN STREET MAIN CITY, NY 12345	10+ ER, 2+ ER-BH, 2+ ER-MH, 4+ Inpt/ER-BH, 4+ Inpt/ER-MH, Adher-AP, HARP No Assessment for HCBS, HARP No Health Home, HHPlus No HHPlus Service > 12 mos, HHPlus No HHPlus Service > 3 mos, HHPlus Not HH Enrolled, High MH Need, MH Plcmt Consid, No ICM after MH ED, No MH ED F/U 7d (DOH), No MH ED F/U 7d (DOH) - Adult , No Utilization of Pharmacotherapy (DOH), POP Cloz Candidate, POP High User	Fidelis Care New York	PSYCKES Consent	Update Access 

Population Health with Recipient Search

Recipient Search

- Clients linked to a provider agency if billed for in the past year or currently linked through MAPP
- Use Recipient Search to search for an individual client or generate list of clients meeting specified criteria (examples below):
 - Complex Needs (select *any* Complex Needs or specific Complex Needs criteria)
 - Alerts (e.g., suicide attempt, ideations, etc.)
 - Homelessness
 - Social Determinants of Health (SDOH)
 - Services received from your agency or other agencies in NYS (e.g., CCBHC, CFTSS, CORE, PROS, etc.)
 - High Utilizers
- Enable access on the results page or export to Excel/PDF
- **Advanced Views:** Care Coordination, High Need/High Risk, Hospital Utilization, Outpatient Providers

Recipient Search



Limit results to

50 ▾

Search

Reset

Recipient Identifiers

Individual Search

Search in: Full Database MAIN STREET AGENCY

Medicaid ID	SSN	First Name	Last Name	DOB
AB00000A				MM/DD/YYYY

Characteristics as of 06/02/2025

Group Search

Age Range	To	Gender	Region
Race			County
Ethnicity			

Special Populations

Social Determinants of Health (SDOH)

Past 1 Year ▾

Population	▾
High Need Population	▾
AOT Status	▾
Alerts	▾
Homelessness Alerts	▾
Complex Needs	▾

<p>SDOH Conditions (reported in billing)</p> <ul style="list-style-type: none"> Problems related to upbringing Problems related to social environment Problems related to physical environment Problems related to other psychosocial ci Problems related to medical facilities and Problems related to life management diffi 	<p>SDOH Conditions: Selected</p> <div style="border: 1px solid gray; height: 100px;"></div>
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Special Populations

Search for clients with a history of suicide attempts, ideations, or opioid overdose by using the "Alerts" filter

Population

High Need Population

AOT Status

 Alerts

Homelessness Alerts

Complex Needs

- Alerts - Any below
- Suicide Attempt (Medicaid/NIMRS) past 1 year
- Suicide Attempt (Medicaid/ NIMRS)
- Suicidal Ideations (Medicaid)
- Self-Inflicted Harm/ Injury (Medicaid)
- Self-Inflicted Poisoning (Medicaid)
- Overdose - Opioid past 1 year
- Overdose - Opioid (Intentional) past 1 year
- Overdose - Opioid (Unintentional) past 1 year
- Overdose - Opioid past 3 years
- Overdose - Opioid (Intentional) past 3 years
- Overdose - Opioid (Unintentional) past 3 years
- Overdose Risk - Concurrent Opioid & Benzodiazepine
- Registry - Suicide Care Pathway - active at any agency
- Registry - High Risk List - active at any agency
- Registry - COVID-19 - active at any agency
- OMH Unsuccessful Discharge

Managed Care Plan & Medicaid

Managed Care

MC Product Line

Medicaid Enrollment Status

Medicaid Restrictions

Quality Flag as of 05/01/2025

- HARP Enrolled - Not Health Home Enrolled
- HARP-Enrolled - No Assessment for HCB
- Eligible for Health Home Plus - Not Health Home Enrolled

Special Populations

Population

High Need Population

AOT Status

Alerts



Homelessness Alerts

Any (DHS/Medicaid) or Outreach (DHS) or Unshe...

Complex Needs

Homelessness: All Sources

- Any (DHS/Medicaid)
- Any past 1 year (DHS/Medicaid)

Homelessness: NYC DHS

- Any (DHS)
- Any past 1 year (DHS)
- Shelter (DHS)
- Shelter past 1 year (DHS)
- Outreach (DHS)
- Outreach past 1 year (DHS)
- Behavioral Health Shelter past 1 year (DHS)
- Safe Haven or Stabilization Shelter past 1 year (DHS)

Homelessness: Medicaid

- Any (Medicaid)
- Any past 1 year (Medicaid)
- Unsheltered past 1 year (Medicaid)
- Sheltered past 1 year (Medicaid)

Search for homelessness alerts such as: Any, Shelter, Outreach, Unsheltered past 1 year, etc. Select up to 4 alerts per search.

Managed Care Plan & Medicaid

Managed Care

MC Product Line

Medicaid Enrollment Status

Medicaid Restrictions

Quality Flag as of 05/01/2025

- HARP Enrolled - Not Health Home Enrolled
- HARP-Enrolled - No Assessment for HCB
- Eligible for Health Home Plus - Not Health Home
- Eligible for Health Home Plus - No Health Home
- Eligible for Health Home Plus - No Health Home

Special Populations

Social Determinants of Health

Complex Needs

Any Complex Need

SDOH Conditions (reported in

limited to upbringing

limited to social environm

Search for individuals with ANY Complex Need criteria, or specific criteria (e.g., AOT active/expired past year, HH+ service past year w/ MH dx, etc.)

Select up to 4 criteria per search.

Any Complex Need

Any Complex Need

General Eligibility Criteria (All Ages)

- Any General Eligibility Criteria
- AOT active or expired in past year
- ACT enrolled or discharged in past year
- Intensive Mobile Treatment (IMT) in past year with MH diagnosis
- HH+ service in the past year with MH diagnosis
- 3+ Inpt MH < 13 months
- 4+ ER MH < 13 months
- 3+ inpatient medical visits in past 13 months and have schizophrenia or bipolar past year
- Ineffectively Engaged: No Outpt MH < 12 months with 2+ Inpt MH or 3+ ER MH
- State PC Inpatient Discharge < 12 months
- CNYPC Release < 12 months
- Homeless in past 6 months + SMI
- Suicide attempt: Any history
- Homicidal ideation in past year and 1+ MH ED/CPEP/IP in past year
- Opioid overdose in past year

Additional Eligibility Criteria for Children & Adolescents (0-20 years)

- Any Eligibility Criteria for Child & Adol (0-20)
- K3 Serious Emotional Disturbance in past year
- Psychiatric Inpatient in past year
- Residential Treatment Facility in past year
- Children's Community Residence in past year

Quality Flag as of 1

HARP Enrolled - Not H
HARP-Enrolled - No As
Eligible for Health Hon
Eligible for Health Hon
Eligible for Health Hon
HH Enrolled, Eligible fo
High Mental Health Ne
Mental Health Placem
Antipsychotic Polypha
Antipsychotic Two Plu
Antipsychotic Three PI
Antidepressant Two PI
Antidepressant Three I
Psychotropics Three P

Services: Speci

P

Current A

Service Util

Service Setting:

+ Inpatient - ER

+ Living Suppo

Social Determinants of Health (SDOH)

Social Determinants of Health (SDOH)

Past 1 Year

SDOH Conditions (reported in billing)

SDOH Conditions: Selected

- Problems related to life management difficulty
- Problems related to housing and economic circumstances
 - Financial insecurity
 - Unsheltered homelessness
 - Transportation insecurity
 - Sheltered homelessness

Select a domain category or expand the domain category to select a specific SDOH condition within that domain (up to 4 different SDOH filters can be selected at one time)

Social Determinants of Health (SDOH)

Past 1 Year

SDOH Conditions (reported in billing)

SDOH Conditions: Selected

- Problems related to life management difficulty
- Problems related to housing and economic circumstances
 - Financial insecurity
 - Unsheltered homelessness
 - Transportation insecurity
 - Sheltered homelessness

- Problems related to housing and economic circumstances
 - Financial insecurity
 - Sheltered homelessness
- Problems related to education and literacy
 - Less than a high school diploma

Quality Flags

Quality Flag as of 05/01/2025

 [Definitions](#)

Services: Specific Provider

- Low Mood Stabilizer Medication Adherence - Bipolar (DOH Performance Tracking)
- No Follow Up after MH Inpatient - 7 Days (DOH Performance Tracking)
- No Follow Up After MH ED Visit - 7 Days (DOH Performance Tracking)
- No Diabetes Screening - Schizophrenia/Bipolar on Antipsychotic (DOH Performance Tracking)
- No Metabolic Monitoring (Gluc/HbA1c and LDL-C) Child & Adol on Antipsychotic (DOH Performance Tracking)
- No Metabolic Monitoring (Gluc/HbA1c) Child & Adol on Antipsychotic (DOH Performance Tracking)
- No Metabolic Monitoring (LDL-C) Child & Adol on Antipsychotic (DOH Performance Tracking)
- No Diabetes Monitoring - DM & Schizophrenia (DOH Performance Tracking)
- No Follow Up after MH Inpatient - 30 Days (DOH Performance Tracking)
- No Follow Up After MH ED Visit - 30 Days (DOH Performance Tracking)
- No Engagement after MH Inpatient
- No Intensive Care Management after MH ED Visit
- No Intensive Care Management after MH Inpatient
- No CV Monitoring - CV & Schizophrenia (DOH Performance Tracking)
- No Psychosocial Care - Child & Adol on Antipsychotic (DOH Performance Tracking)
- Prevention Quality Indicator 92 (PQI 92) (DOH Performance Tracking)
- MH Performance Tracking Measure Summary (DOH Performance Tracking)
- No Initiation of Medication Assisted Treatment (MAT) for New Episode of Opioid Use Disorder (OUD) (DOH Performance Tracking)
- No Utilization of Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD) (DOH Performance Tracking)
- Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD) Not Sustained 6 Months (DOH Performance Tracking)
- No Follow Up After High-Intensity Care for SUD (30 days) (DOH Performance Tracking)

You can select up to 4 quality flags per search!

Medication & Diagnosis

Medication & Diagnosis as of 05/01/2025 Past 1 Year

Prescriber Last Name

Drug Name Active Drug

Active medication (past 3 months) requiring Prior Authorization

Psychotropic Drug Class* Non-Psychotropic Drug Class*

ADHD Med
Antidepressant
Antipsychotic
Antipsychotic - Long Acting Injectable (LAI)
Anxiolytic/Hypnotic
Medication Assisted Treatment for OUD (MAT-OUD)
Mood Stabilizer

Analgesics and Anesthetics
Antibiotics and Antifungals
Anticancer Agents
Anticoagulants
Antidiabetic
Antiepileptics
Antihypertensives
Antihistamines
Antipsychotics
Antivirals
Cardiovascular Agents
Chemotherapy
Contraceptives
Diuretics
Drugs for Ocular Disease
Drugs for Systemic Disease
Drugs for the Eye
Drugs for the Ear, Nose, and Throat
Drugs for the Skin
Drugs for the Urinary and Reproductive Systems
Drugs for the Respiratory System
Drugs for the Nervous System
Drugs for the Musculoskeletal System
Drugs for the Endocrine System
Drugs for the Cardiovascular System
Drugs for the Gastrointestinal System
Drugs for the Immune System
Drugs for the Hematologic System
Drugs for the Integumentary System
Drugs for the Sensory Organs
Drugs for the Special Senses
Drugs for the Speech and Hearing Organs
Drugs for the Vision Organs
Drugs for the Hearing Organs
Drugs for the Speech Organs
Drugs for the Vision Organs
Drugs for the Hearing Organs
Drugs for the Speech Organs

BH Diagnoses Medical Diagnoses

Any BH Diagnosis
Any MH Diagnosis
Acute Stress Disorder
Anxiety Disorders

Certain conditions originating in the perinatal period
Certain infectious and parasitic diseases
Codes for special purposes
Congenital malformations, deformations and chromosomal anomalies

Individual Diagnosis

Given 1+ Primary Only

Search for a medication or diagnostic category, or type in an individual diagnosis or ICD-10 code

Services: Specific Provider

Services: Specific Provider as of 05/01/2025 Past 1 Year ▾

Provider: MAIN STREET AGENCY

Region: ▾ County: ▾

Current Access: ▾

Service Utilization: ▾ Number of Visits: ▾

Service Setting: Telehealth coded

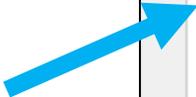
Service Detail: Selected

- Care Coordination
- Crisis Service
- Living Support/Residential
- Outpatient - MH
 - Any OMH Outpatient Specialty I
 - ACT - MH Specialty
 - CCBHC

Outpatient - MH

- CCBHC

In the "Services: Specific Provider" section you can search for individuals receiving specific service types (e.g., CCBHC, Care Management, etc.) from your agency



Services by Any Provider

Services by Any Provider as of 05/01/2025 Past 1 Year

Provider

Region County

Service Utilization Number of Visits

Service Setting: Telehealth coded Service Detail: Selected

- Inpatient - ER
- Living Support/Residential
- Other
- Outpatient - DD
- Outpatient - MH
 - Any OMH Outpatient Specialty MH Services
 - ACT - MH Specialty
 - CCBHC
 - CDT - MH Specialty
 - CFTSS - All
 - CFTSS - CPST
 - CFTSS - Crisis Intervention
 - CFTSS - Family Peer Support Services (FPSS)
 - CFTSS - Family/Youth Peer Support (FPSS/YPS)

In the 'Services by Any Provider' section, you can search for individuals you've served, who have received different types of services (e.g., CORE, PROS, CFTSS, ACT, etc.) from other providers in NYS.

Services by Any Provider

The screenshot shows a web application interface for "Services by Any Provider" as of 05/01/2025. The interface includes a "Past 1 Year" filter, a "Provider" search field, and dropdown menus for "Region" and "County". The "Service Utilization" dropdown is open, showing a list of service categories such as "ER - MH Dx/Svc/CPEP", "Clinic MH - ALL", "ER - ALL", "ER - BH Dx/Svc/CPEP", "ER - Medical Dx/Svc", "ER - SU Dx/Svc", "Inpatient - ALL", "Inpatient - BH", "Inpatient - MH", "Inpatient - Medical", and "Inpatient - SU". The "ER - MH Dx/Svc/CPEP" option is highlighted. The "Number of Visits" dropdown is also open, showing options from "1+" to "20+", with "1+" selected. A blue arrow points to the "Service Utilization" dropdown, and another blue arrow points to the "Number of Visits" dropdown. A callout box on the right contains the text: "You can also search for high utilizers by using the 'Service Utilization' and 'Number of Visits' dropdowns."

← Modify Search

1,128 Recipients Found

View: Standard

PDF Excel

[Provider Specific] Provider: MAIN STREET AGENCY
 AND [Provider Specific] Service Setting: CCBHC

Outpatient Providers 500

Name	Medicaid ID	DOB	Gender	Race & Ethnicity	Medicaid Quality Flags	Medicaid Managed Care Plan	Current PHI Access	
QUJQCVRJRUnMTom SaFOSUNF	RbYuMDEn Mb6	MSyvLpEvN 92	R6 LQ NT6	White	Adher-AD - Recovery (DOH), Adher-AD <12wks, Breast Cancer Screen Overdue (DOH), Cervical Cancer Screen Overdue (DOH), Colorectal Screen Overdue (DOH)	Healthfirst PHSP, Inc.	PSYCKES Consent	
QUJFTFNPT8m VqbMTEbBTQ	RV2nMTYu Nq6	NCyoMCyn OTUv	TQ LQ N9Y	White	MH Plcmt Consid		No Access	Enable Access
QUJSQU7BTSm QRz QQ	RrEsM92nM bA	NoyoLpEvO T2	R6 LQ M92	Asian	Cervical Cancer Screen Overdue (DOH), No Outpt Medical		PSYCKES Consent	
QUJSQU7BTSm UqFJUaE	SEEqOD6tO F2	MSynOCyn OT2s	R6 LQ NDa	Asian	Cervical Cancer Screen Overdue (DOH), High MH Need, MH Plcmt Consid		AHN IPA BHCC Consent	
QUJSQUrTTqui QqzEWQ TQ	RqUoM9luO EQ	M8ynOSynO Tao	TQ LQ MpM	Unknown	High MH Need, MH Plcmt Consid		Health Home Consent	
QUNDTTrJORVJPLA QVVSrUnJQQ	RbEoN9Ym Mq6	N8ynM8yo MDEn	R6 LQ MTM	Unknown		Fidelis Care New	No Access	Enable Access
QUNDTTrJORVJPLA SVNBREzSQQ	RUuuMTUp MVE	OSyrLplmM Da	R6 LQ MTU	Unknown		e New	PSYCKES Consent	
QUNFVaVETom SqbNQaVSTFa	QqqmN9An NV6	NCyoNCynO Taq	R6 LQ MpE	Hispanic or Latinx		PHSP,	No Access	Enable Access
QUNFVaVETom TUFERUnJTaU	QqlqMDanM F2	NCyoM8ynO T2n	R6 LQ NTQ	Hispanic or Latinx			Verbal PSYCKES Consent	
QUNVTbRPLA VqbMTEbBTQ	RVEqM9Yv Mq2	NCyoOCyo MDEp	TQ LQ MTI	White		HIP (EmblemHealth)	No Access	Enable Access
QUZ0Qumi TUFWSUFN RA	RFQvMpap MUI	OSynOCyoM DAa	R6 LQ M9A	Unknown		Healthfirst PHSP, Inc.	No Access	Enable Access

On the results page, you can drill into a client's Clinical Summary (with appropriate access), export the results to PDF or Excel, or change to one of our Advanced Views!

1,128 Recipients Found

View: Standard PDF Excel

Modify Search

[Provider Specific] Provider MAIN STREET AGENCY

AND [Provider Specific] Service Setting: CCBHC

Maximum Number of Rows Displayed: 50

About Search Results Views All views display: Name, Medicaid ID, Date of Birth, Gender, Race & Ethnicity, Managed Care Plan, Current PHI Access

Results View	Columns Displayed
Standard	Quality Flags
Care Coordination	HARP Status (H Code), HARP HCBS Assessment Date (most recent), Children's Waiver Status (k Code), Health Home Name (Enrolled), Care Management Name (Enrolled), ACT Provider (Active), OnTrackNY Early Psychosis Program (Enrolled), AOT Status, AOT Provider (Active), MC Product Line, CORE Eligible.
High Need/High Risk	OMH Unsuccessful Discharge, Transition Age Youth (TAY-BH) OPWDD NYSTART-Eligible, High Fidelity Wraparound (Likely Eligible), Health Home Plus-Eligible, Homelessness, AOT Status, AOT Expiration Date, Suicide Risk, Overdose Risk and PSYCKES Registries
Hospital Utilization	Number of hospitalizations in past year broken out by ER and Inpatient and Behavioral Health and Medical
Outpatient Providers	Primary Care Physician Assignment (Assigned by MC Plan), Mental Health Outpatient Provider, Medical Outpatient Provider, Substance Use Outpatient Provider, and CORE or Adult HCBS Service Provider columns each include provider name, most recent service past year, and # visits/services past 1 year.

Close

Name	Medicaid ID	Current PHI Access
QURBUaFMLA REFSTEVORQ RQ	QEpODMr Mau	PSYCKES Consent
QURBWUEi QURBTaRB TA	QbAqN9Uq NUI	No Access Enable Access
QURCUazTRSm QVJJQUvOQQ	RVQuMDUv NVe	AHN IPA BHCC Consent, RHS IPA BHCC Consent
QURFTbRBLA REzNRUvJQqi TQ	QqEtNploM bM	No Access Enable Access
QURFU8m QUZSQU6	RrUoMpQs MVA	PSYCKES Consent
QURFU8m QUnFUA	RrUoMpQs Maq	PSYCKES Consent
QURMQUvJLA QURSSUu	Vq2oNp2rC FA	Health Home Consent
QUVERVJTTqui UbbBT6	RFUqNT2qO VM	C - AP, No MH Inpt F/U 7d (DOH), No MH Inpt F/U 7d (DOH) - Adult, No Outpt Medical
	OCyoN8ynO T2q	TQ LQ NTA
	White	HARP No Assessment for HCBS, HARP No Health Home, Low Asthma Med Ratio (DOH), MH Plcmt
		HealthPlus
		No Access Enable Access

← Modify Search

415 Recipients Found

→ View: High Need/High Risk



[Provider Specific] Provider MAIN STREET AGENCY

AND [Provider Specific] Service Setting: CCBHC

Maximum Number of Rows Displayed: 500

Applicable data is displayed only for recipients with consent or ER access.

Name	Medicaid ID	DOB	Gender	Race & Ethnicity	Medicaid Managed Care Plan	Current PHI Access	OMH Unsuccessful Discharge	Transition Age Youth (TAY-BH)
QURCUazTRSm QVJJQUVOQQ	RVQuMDUv NVe	NoypMCyo MDAq	R6 LQ M9A	White		AHN IPA BHCC Consent, RHS IPA BHCC Consent		
QURFU8m QUUnFUA	RrUoMpQs Maq	NSynOCyo MDAs	R6 LQ MT6	Unknown	Healthfirst PHSP, Inc.	PSYCKES Consent		Yes
QURMQUvJLA QURSSUu	Vq2oNp2rO FA	MoypMCyn OTao	R6 LQ MpM	Asian		Health Home Consent		
QUVERVJTTqui UbbBT6	RFUqNT2qO VM	OCyoN8ynO T2q	TQ LQ NTA	White	HealthPlus	No Access		
QUVERVJTTqui VFbORUVTSEE	QqetMDUm Mqu	OCytLpEvOT E	R6 LQ MpM	Black	Molina Healthcare of New York	PSYCKES Consent		
QUvEVUfBU8m UqbVey	QaaN9Ap Mrs	MTEIM96IM TarOQ	TQ LQ N9U	Hispanic or Latinx	Hamaspik Choice	No Access		
QUvHRUmi QaVUVF QQ	QVDT6qO EQ	OSyoNoynO TQq	R6 LQ ODA	White		No Access		
QUvOVUv0SUFUTom REz0TaE TQ	Np6nM E	MSytLpEvN 9A	R6 LQ N9U	Unknown	UnitedHealthcare Community Plan	No Access		

Click here to scroll...



← Modify Search

415 Recipients Found

View: High Need/High Risk



[Provider Specific] Provider: MAIN STREET AGENCY
 AND [Provider Specific] Service Setting: CCBHC

Maximum Number of Rows Displayed: 500

Applicable data is displayed only for recipients with consent or ER access.

Name	OPWDD NYSTART-Eligible	High Fidelity Wraparound – Likely Eligible	Health Home Plus-Eligible	Homelessness		AOT		Suicide Atte (Medicaid/NI Past 1 ye
				Homelessness (Medicaid/DHS) Past 1 year	Homelessness (Medicaid/DHS) Any	AOT Status	AOT Expiration Date	
QURCUJazTRSm QVJJQUvOQQ					Yes			Yes
QURFU8m QUnFUA		Yes						
QURMQUvJLA QURSSUu			Yes					
QUVERVJTTqui UbbBT6								
QUVERVJTTqui VFbORUVTSEE			Yes			AOT-Active Court Order	1/17/2026	
QUvEVUfBU8m UqbYVEy								
QUvHRUmi QaVUVFa QQ								
QUvOVUv0SUFUTom REzOTaE TQ								

Click here to scroll...



[← Modify Search](#)

415 Recipients Found

View: High Need/High Risk



[Provider Specific] Provider: MAIN STREET AGENCY
 AND [Provider Specific] Service Setting: CCBHC

Maximum Number of Rows Displayed: 500

Applicable data is displayed only for recipients with consent or ER access.

Name	AOT Expiration Date	Suicide Risk				Overdose Risk		PSYCKES Registries	
		Suicide Attempt (Medicaid/NIMRS) Past 1 year	Suicidal Ideations (Medicaid)	Self - Inflicted Harm / Injury(Medicaid)	Self-Inflicted Poisoning (Medicaid)	Overdose - Opioid past 1 year	Overdose Risk - Concurrent Opioid & Benzodiazepine past 1 year	High Risk List Registry	Suicide Care Pathway
QURCUazTRSm QVJJQUvOQQ		Yes					Yes		
QURFU8m QUnFUA			Yes						
QURMQUvJLA QURSSUu									
QUVERVJTTqui UbbBT6									
QUVERVJTTqui VFbORUVTSEE	/17/2026			Yes		Yes			
QUvEVUfBU8m UqbYVEy									
QUvHRUmi QaVUVFa QQ									
QUvOVUv0SUFUTom REzOTaE TQ									

Recipient Search

Limit results to

Recipient Identifiers

Search in: Full Database MAIN STREET AGENCY

<input type="text" value="Medicaid ID"/>	<input type="text" value="SSN"/>	<input type="text" value="First Name"/>	<input type="text" value="Last Name"/>	<input type="text" value="DOB"/>
<input type="text" value="AB00000A"/>				<input type="text" value="MM/DD/YYYY"/>

Characteristics as of 06/02/2025

Age Range	<input type="text"/>	<input type="text"/>
Race	<input type="text"/>	<input type="text"/>
Ethnicity	<input type="text"/>	<input type="text"/>

Special Populations

Population	<input type="text"/>	SDOH Conditions (reported in billing)	SDOH Conditions: Selected
High Need Population	<input type="text"/>	<input type="text" value="--Problems related to upbringing"/>	<input type="text"/>
AOT Status	<input type="text"/>	<input type="text" value="--Problems related to social environment"/>	
Alerts	<input type="text"/>	<input type="text" value="--Problems related to physical environment"/>	
Homelessness Alerts	<input type="text"/>	<input type="text" value="--Problems related to other psychosocial ci"/>	
Complex Needs	<input type="text"/>	<input type="text" value="--Problems related to medical facilities and"/>	
		<input type="text" value="--Problems related to life management diffi"/>	

What other filters or functionality would you like to see included in Recipient Search?

Clinical Summary

What is a PSYCKES Clinical Summary?

- Summarizes up to 5 years of treatment history for a client
- Creates an integrated view from all databases available through PSYCKES
 - E.g., Hospitalizations from Medicaid billing, State PC residential services from State PC EMR, health home information from MAPP, suicide risk from incident management, AOT court orders from OMH database, Homelessness information from DHS and Medicaid
- Summarizes treatment episodes to support rapid review
- Episodes of care linked to detailed dates of service if needed (including diagnosis and procedures)
- Clinical Summary organized by sections like an EMR

Clinical Summary Sections

- General
- Current Care Coordination
- Notifications
- POP Intensive Care Transition Services
- Active Medicaid Restrictions
- Alerts
- Social Determinants of Health (SDOH)
- Quality Flags
- Plans & Documents
- BH/Medical Diagnoses
- IVOS
- Care Coordination (historical)
- Medications (Controlled, BH, Medical)
- Outpatient Services (BH, Medical)
- Crisis Services
- Hospital/ER
- Dental/Vision
- Living Support/Residential Treatment
- Laboratory & Pathology
- Radiology
- Medical Equipment
- Transportation

QUFSTqui SaFTTqu

As of 6/2/2025 ⓘ Data sources

[← Recipient Search](#)

Brief Overview

Full Summary

Data with Special Protection Show Hide
This report contains all available clinical data.

DOB: XX/XX/XXXX (XX Yrs)

Medicaid ID: WVetMpEtOUe

Medicare: No

HARP Status: BH High-Risk/ HARP Eligible (H9)

Address: NDEq Vm MTItVE6 UrQ, TaVX WUzSSm, Tba, MTAmM92

Managed Care Plan: Healthfirst PHSP, Inc. (Mainstream)

HARP HCBS Assessment Status: Never Assessed

Phone (Source: NYC DHS): KDA nM8a MpQrLTYtODa

MC Plan Assigned PCP : N/A

Medicaid Eligibility Expires on: 12/1/2025

Current Care Coordination

Health Home (Enrolled)

COORDINATED BEHAVIORAL CARE INC (Begin Date: 01-APR-25) • Status : Active
Member Referral Number: 866-899-0152; cbchealthhome@cbcare.org

Care Management (Enrolled): SAMARITAN VILLAGE INC

NYC Dept of Homeless Services Shelter:

127TH STREET KELLY SAFE HAVEN (Single Adult, General) • MANHATTAN
Most Recent Placement Date: 12-SEP-24 (Exit Date: 06-MAY-25 Exit Reason: Hospitalized - Psychiatric)
Shelter Director Contact : Aimee Poulin : 9292031001, Aimee.Poulin@cucs.org

Intensive Mobile Treatment (IMT)

Center for Urban Community Services (CUCS) Manhattan IMT I (Admission Date: 13-DEC-24) • Main Contact: Natalie Nokes, (877) 498-2791, natalie.nokes@cucs.org

Notifications

Complex Needs due to

4+ ER MH < 13 months , HH+ Eligibility , Homeless in past 6 months + SMI , Homicidal ideation in past year and 1+ MH ED/CPEP/IP in past year , Ineffectively Engaged: No Outpt MH < 12 months with 2+ Inpt MH or 3+ ER MH , Intensive Mobile Treatment (IMT) in past year with MH diagnosis

Health Home Plus Eligibility

This client is eligible for Health Home Plus due to: 4+ ER MH < 13 months, Ineffectively Engaged - No Outpt MH < 12 months & 2+ Inpt MH/3+ ER MH

Alerts • all available

Most Recent

17 Homelessness - NYC DHS Shelter

Current 127TH STREET KELLY SAFE HAVEN (Single Adult, General)

2 Treatment for Suicidal Ideation (2 Inpatient)

1/2/2025 ST BARNABAS HOSPITAL (Inpatient - MH)

Scroll
down

Social Determinants of Health (SDOH) Past Year - reported in billing

Problems related to employment and unemployment	Unemployment, unspecified
Problems related to housing and economic circumstances	Homelessness unspecified • Sheltered homelessness

Active Quality Flags • as of monthly QI report 5/1/2025

General Medical Health

No Outpatient Medical Visit > 1Yr

High Utilization - Inpt/ER

2+ ER - BH

MH Performance Tracking Measure (as of 11/01/2024)

No Follow Up After MH ED Visit - 30 Days • No Follow Up After MH ED Visit - 7 Days

SUD Performance Tracking Measure (as of 11/01/2024)

Medication Assisted Treatment (MAT) for Opioid Use Disorder (OUD) Not Sustained 6 Months • No Engagement in SUD Treatment • No Follow Up after SUD ER Visit (30 days) • No Follow Up after SUD ER Visit (7 days) • No Initiation of Medication Assisted Treatment (MAT) for New Episode of Opioid Use Disorder (OUD) • No Initiation of SUD Treatment

Diagnoses Past Year

Behavioral Health (7) 5 Most Recent: Major Depressive Disorder • Generalized Anxiety Disorder • Adjustment Disorder • Tobacco related disorder • Other stimulant related disorders ...
5 Most Frequent (# of services): Adjustment Disorder(3) • Major Depressive Disorder(2) • Generalized Anxiety Disorder(2) • Unspecified/Other Psychotic Disorders(2) • Tobacco related disorder(1) ...

Medical (11) 5 Most Recent: Open wound of neck • Injury of unspecified body region • COVID-19 • Open wound of wrist, hand and fingers • Poisoning by, adverse effect of and underdosing of diuretics and other and unspecified drugs, medicaments and biological substances ...
5 Most Frequent (# of services): Open wound of neck(4) • Injury of unspecified body region(2) • COVID-19(2) • Open wound of wrist, hand and fingers(2) • Open wound of elbow and forearm(2) ...

Medications Past Year

Hydroxyzine Hcl (Hydroxyzine Hcl) • Anxiolytic/Hypnotic

Last Pick Up

4/25/2025 Dose: 50 MG, 2.67/day • Quantity: 240

Levetiracetam (Levetiracetam) • Anticonvulsants - Misc.

8/2/2024 Dose: 500 MG, 3/day • Quantity: 42

Fluoxetine Hcl (Fluoxetine Hcl) • Antidepressant

7/30/2024 Dose: 20 MG, 1/day • Quantity: 30

Nicotine (Nicotine) • Withdrawal Management

7/30/2024 Dose: 21 MG/24HR, 1/day • Quantity: 28

Trazodone Hcl (Trazodone Hcl) • Antidepressant

7/30/2024 Dose: 50 MG, 1/day • Quantity: 30

Scroll down

Outpatient Providers Past Year	Last Service Date & Type	
SAMARITAN VILLAGE INC	2/15/2025	CCBHC
CENTER FOR URBAN COMMUNITY SERVICES (CUCS) MANHATTAN IMT	12/13/2024	Intensive Mobile Treatment (IMT) (Source: DOHMH)
JANIAN MEDICAL CARE PC	10/15/2024	Physicians Group - Psychiatry
ELMHURST HOSPITAL CENTER	6/5/2024	Clinic - MH Specialty

All Hospital and Crisis Utilization • 5 Years			
ER Visits		# Providers	Last ER Visit
29	Mental Health	6	4/16/2025 at ST LUKES ROOSEVELT HSP CTR
12	Medical	6	4/6/2025 at ST LUKES ROOSEVELT HSP CTR
25	Substance Use	6	12/4/2024 at ST LUKES ROOSEVELT HSP CTR
Inpatient Admissions		# Providers	Last Inpatient Admission
3	Substance Use	3	3/4/2025 at AREBA CASRIEL INSTITUTE
1	Medical	1	12/24/2024 at ST LUKES ROOSEVELT HSP CTR
8	Mental Health	6	12/10/2024 at ST LUKES ROOSEVELT HSP CTR
Crisis Services		# Providers	Last Crisis Service
1	Mobile Crisis	1	10/13/2024 at KINGS COUNTY HOSPITAL CENTER

Safety Plans	Most Recent
3 Safety Plan	3/18/2024 COMMUNITY CARE MANAGEMENT PARTNERS

Brief Overview as of 6/2/2025



[View Full Summary](#)

[Export Overview](#)

QUFSTqui SaFTTqu

As of 6/2/2025 [Data sources](#)[← Recipient Search](#)

☰ Sections

Brief Overview

Full Summary

Data with Special Protection Show Hide
This report contains all available clinical data.

General

Name QUFSTqui SaFTTqu	Medicaid ID WVetMpEtOUe	Medicare No	HARP Status BH High-Risk/ HARP Eligible (H9)
DOB XX/XX/XXXX (XX Yrs)	Medicaid Aid Category SSI	Managed Care Plan Healthfirst PHSP, Inc. (Mainstream)	HARP HCBS Assessment Status Never Assessed
Address NDEq Vm MTItVE6 UrQ, TaVX WUzSSm, Tba, MTAmM92	Medicaid Eligibility Expires on	MC Plan Assigned PCP N/A	
Phone (Source: NYC DHS) KDAAnM8a MpQrLTYtODa			

Current Care Coordination

Health Home (Enrolled)	COORDINATED BEHAVIORAL CARE INC (Begin Date: 01-APR-25) • Status : Active Member Referral Number: 866-899-0152; cbhealthhome@cbcare.org Care Management (Enrolled): SAMARITAN VILLAGE INC
NYC Dept of Homeless Services Shelter:	127TH STREET KELLY SAFE HAVEN (Single Adult, General) • MANHATTAN Most Recent Placement Date: 12-SEP-24 (Exit Date: 06-MAY-25 Exit Reason: Hospitalized - Psychiatric) Shelter Director Contact : Aimee Poulin : 9292031001, Aimee.Poulin@cucs.org
Intensive Mobile Treatment (IMT)	Center for Urban Community Services (CUCS) Manhattan IMT I (Admission Date: 13-DEC-24) • Main Contact: Natalie Nokes, (877) 498-2791, natalie.nokes@cucs.org

Alerts

Alerts Incidents from NIMRS, Service invoices from Medicaid [Details](#)

[Table](#) [Graph](#)

Alert Type	Number of Events/Meds/Positive Screens	First Date	Most Recent Date	Provider Name(s)	Program Name	Severity/Diagnosis/Meds/Results	
Homelessness - NYC DHS Shelter	16	11/30/2017		127TH STREET KELLY SAFE HAVEN	Single Adult, General		
Treatment for Suicidal Ideation	17	3/4/2014	4/17/2025	PHYSICIAN AFFILIATE GROUP OF NEW	ER - MH - Group - Physician - Emergency Medicine	Suicidal Ideation	
Treatment for Self inflicted Poisoning	3	12/21/2024	1/2/2025	ST BARNABAS HOSPITAL	Inpatient - MH	Self inflicted Poisoning	
PHQ-9 (depression screening and monitoring)	3	9/14/2020	3/18/2024	COMMUNITY CARE MANAGEMENT PARTNERS		Moderately Severe Depression (Score = 18 out of 27) - Thoughts of better off dead and/or hurting self	
C-SSRS (Suicide Screen)	2	9/14/2020	3/22/2023	NEW YORK CITY HEALTH AND HOSPITALS CORPORATION CORRECTIONAL HEALTH SERVICES		High Risk: Suicide Intent with Specific Plan Past Month	

Social Determinants of Health (SDOH)

Social Determinants of Health (SDOH) reported in billing	
Adult and child abuse, neglect and other maltreatment, confirmed	Adult sexual abuse, confirmed, initial encounter
Other problems related to primary support group, including family circumstances	Disappearance and death of family member • Disruption of family by separation and divorce
Personal risk factors, not elsewhere classified	Personal history of adult physical an
Problems related to education and literacy	Less than a high school diploma
Problems related to employment and unemployment	Unemployment, unspecified
Problems related to housing and economic circumstances	Sheltered homelessness • Homelessness • Homelessness unspecified • Food insecurity • Other problems related to housing and economic circumstances • Transportation insecurity • Low income • Problem related to housing and economic circumstances, unspecified
Problems related to other psychosocial circumstances	Problems related to other legal circumstances
Problems related to living alone	Other problems related to social environment

Click on a SDOH condition to drill-in and view more details

Services provided for the selected Social Determinants of Health: Sheltered homelessness				
Date of Service	Service Type	Service Subtype	Provider Name	Primary, secondary, and quality flag-related diagnoses
5/2/2025	Inpatient-ER	ER - MH	NEW YORK PRESBYTERIAN HOSPITAL	Sheltered homelessness, Unspecified mood [affective] disorder

Quality Flags

Quality Flags as of monthly QI report 5/1/2025 [Definitions](#) 

Recent

All (Graph)

All (Table)

Indicator Set	
General Medical Health	No Outpatient Medical Visit > 1Yr
Health Home Care Management - Adult	Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months • Eligible for Health Home Plus - No Health Home Plus Service Past 3 Months • Eligible for Health Home Plus - Not Health Home Enrolled • HARP Enrolled - Not Health Home Enrolled • HARP-Enrolled - No Assessment for HCBS
High Utilization - Inpt/ER	10+ ER - All Cause • 2+ ER - BH • 2+ ER - MH • 2+ Inpatient - BH • 2+ Inpatient - MH • 4+ Inpatient/ER - BH • 4+ Inpatient/ER - MH
Hospital Outcome Measure Set	No Follow Up After MH ED discharge from this Hospital - 7 Days
MH Performance Tracking Measure (as of 11/01/2024)	Low Antipsychotic Medication Adherence - Schizophrenia • No Follow Up After MH ED Visit - 7 Days • No Intensive Care Management after MH ED Visit • No Intensive Care Management after MH Inpatient
Preventable Hospitalization	Preventable Hosp Diabetes
SUD Performance Tracking Measure (as of 11/01/2024)	No Follow Up after SUD ER Visit (30 days) • No Follow Up after SUD ER Visit (7 days) • No Utilization of Pharmacotherapy for Alcohol Abuse or Dependence
Vital Signs Dashboard - Adult (as of 11/01/2024)	Eligible for Health Home Plus - No Health Home Plus Service Past 12 Months • Low Antipsychotic Medication Adherence - Schizophrenia • No Follow Up After MH ED Visit - 7 Days

Plans & Documents, Screenings & Assessments

Plans & Documents

[Upload](#) [Create New](#)

Create a Safety Plan or PAD, or upload other documentation (e.g., Care Plans, Discharge Plans, etc.)

Date Document Created	Document Type	Provider Name	Document Created By	Role	Delete Document
1/23/2025	PSYCKES Consent Form	MONTEFIORE MEDICAL CENTER	Administered in iOS	N/A	
12/9/2024	Safety Plan			Client	
11/18/2024	Psychiatric Adv		James	Clinician	
10/1/2024	Care Plans		John	Therapist	
8/26/2024	Relapse Prevention Plan	AIDS CENTER OF QUEENS COUNTY, INC.	Smith, John	Therapist	
6/18/2024	Discharge Plan	AIDS CENTER OF QUEENS COUNTY, INC.	Smith, John	Therapist	

Screenings & Assessments

[Definitions](#)

Table

Graph

Assessment Name	Number of Assessments Entered	Last Assessment Date	Last Assessment Provider	Last Assessment Rated By(Role)	Last Assessment Results	
PHQ-9	3	8/15/2024	COMMUNITY CARE MANAGEMENT PARTNERS	Administered in PSYCKES mobile app	Moderately Severe Depression (Score = 18 out of 27) - Thoughts of better off dead and/or hurting self	
C-SSRS	2	7/14/2024	Client Entered	Administered in PSYCKES mobile app	High Risk: Suicide Intent with Specific Plan Past Month	

Diagnoses (Behavioral Health, Medical)

Behavioral Health Diagnoses Primary, secondary, and quality flag-related diagnoses (most frequent first)

Schizoaffective Disorder • Other psychoactive substance related disorders • Schizophrenia • Cannabis related disorders • Cocaine related disorders • Substance-Induced Psychotic Disorder • Tobacco related disorder • Antisocial Personality Disorder • Hallucinogen related disorders • Alcohol related disorders • Major Depressive Disorder • Unspecified/Other Psychotic Disorders • Substance-Induced Depressive Disorder • Adjustment Disorder • Unspecified/Other Anxiety Disorder • Unspecified/Other Depressive Disorder • Other stimulant related disorders • Unspecified/Other Personality Disorder • Conduct Disorder

Medical Diagnoses Primary, secondary, and quality flag-related diagnoses (most frequent first)

Certain infectious and parasitic diseases

Other sepsis • Pediculosis and phthiriasis

Codes for special purposes

COVID-19

Diseases of the circulatory system

Essential (primary) hypertension • Heart failure • Hypertensive chronic kidney disease • Occlusion and stenosis of precerebral arteries, not resulting in cerebral infarction • Other peripheral vascular diseases

Diseases of the eye and adnexa

Glaucoma • Other disorders of conjunctiva • Other cataract

Click on a diagnosis to drill-in and view more details such as date of service, service type & subtype, provider, and other diagnoses

Services provided for the selected Diagnosis: Schizoaffective Disorder

PDF Excel X

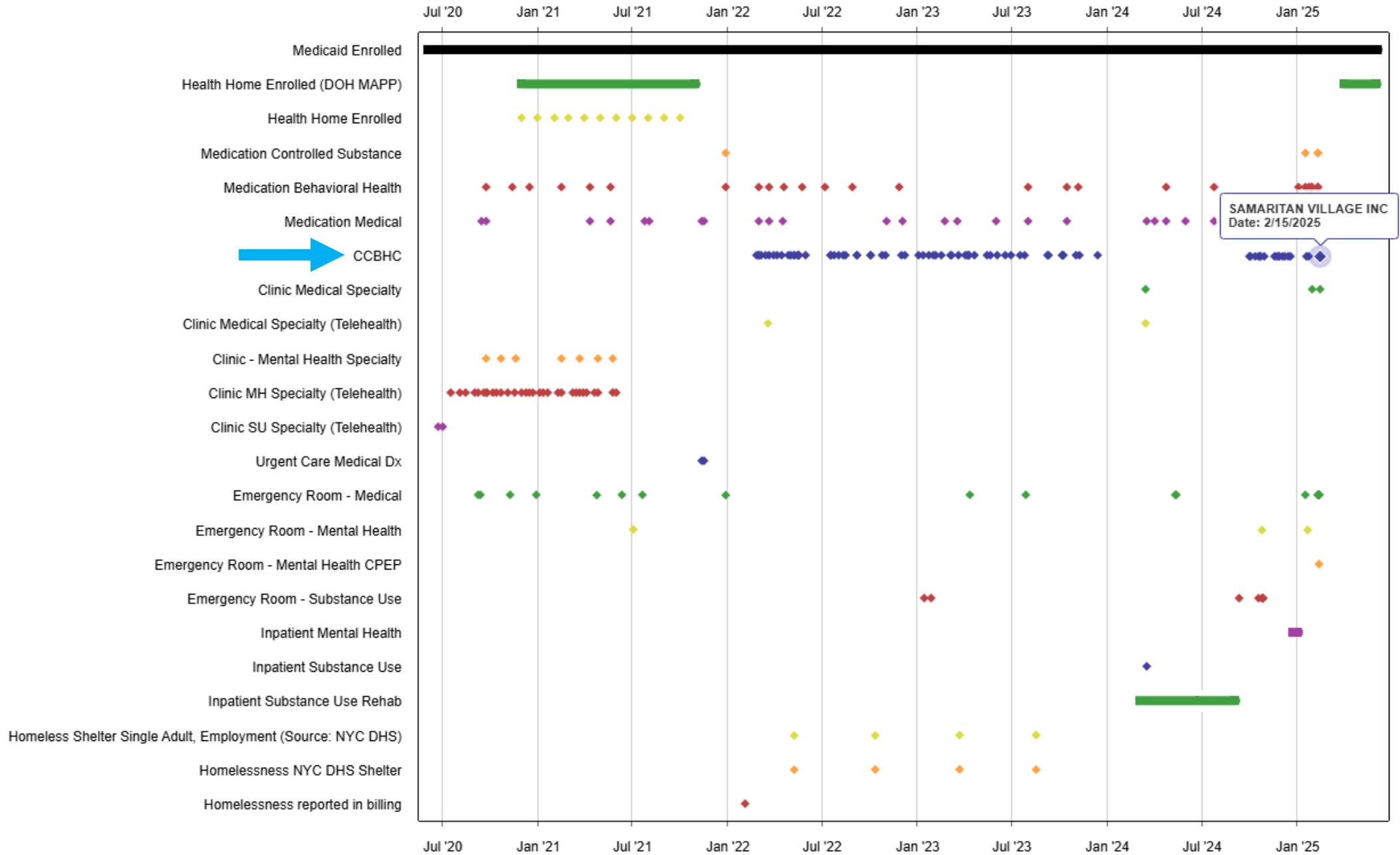
Previous 1 2 3 4 5 6 7 8 9 10 ... 17 Next

Date of Service	Service Type	Service Subtype	Provider Name	Primary, secondary, and quality flag-related diagnoses
4/16/2025	Inpatient-ER	ER - MH - CPEP	ST LUKES ROOSEVELT HSP CTR	Schizoaffective disorder, unspecified
3/4/2025	Inpatient-ER	ER - MH - Group - Physician - Emergency Medicine	ICAHN SCHOOL OF MEDICINE AT MOUNT S	Schizoaffective disorder, unspecified

Integrated View of Services Over Time

Table

Graph



Outpatient Behavioral Health & Medical Services

Behavioral Health Services

[Details](#)

Table

Graph

Service Type	Provider	First Date Billed	Last Date Billed	Number of Visits	Most Recent Primary Diagnosis	Most Recent Procedures (Last 3 Months)	
CCBHC	SAMARITAN VILLAGE INC	2/25/2022	2/15/2025	78	Post-traumatic stress disorder, unspecified	- Comm Bh Clinic Svc Per Diem	
Intensive Mobile Treatment (IMT) (Source: DOHMH)	CENTER FOR URBAN COMMUNITY SERVICES (CUCS) MANHATTAN IMT I	12/13/2024	12/13/2024	1		-	
Clinic - MH Specialty	NEW YORK PSYCHOT AND COUNS CT	3/15/2024	3/15/2024	1	Major depressive disorder, recurrent severe without psychotic features	- Med Serv Eve/Wkend/Holiday, Office O/P Est Sf 10 Min	
Clinic - SU Specialty	BUFFALO BEACON CORP	8/24/2023	10/17/2023	6	Opioid dependence, uncomplicated	- Alcohol/Subs Interv 15-30mn - Alcohol And/Or Drug Services - Alcohol And/Or Drug Assess	
Clinic - SU Specialty (Telehealth)	BUFFALO BEACON CORP	9/1/2023	9/29/2023	4	Opioid dependence, uncomplicated	- Office O/P Est Low 20 Min - Alcohol/Subs Interv >30 Min - Alcohol/Subs Interv 15-30mn	
ACT - MH Specialty	FEDERATION OF ORGANIZATIONS FOR THE	11/30/2022	4/30/2023	6	Schizophrenia, unspecified	- Assert Comm Tx Pgm Per Diem	
Clinic - MH Specialty - State Psych Center (Source: State PC)	CENTRAL NEW YORK PSYCHIATRIC CENTER	8/14/2021	8/14/2021	1	Other unknown and unspecified cause of morbidity and mortality	-	

Medical Outpatient Services

[Details](#)

Table

Graph

Service Type	Provider	First Date Billed	Last Date Billed	Number of Visits	Most Recent Primary Diagnosis	Most Recent Procedures (Last 3 Months)	
Physician Group	SUNSET MEDICAL IMAGING PC	2/14/2025	2/14/2025	1	Stress incontinence (female) (male)	- Anal/Urinary Muscle Study, Cystometrogram W/Vp&Up, Urinary Reflex Study, Vascular Study	
Clinic - Medical Specialty	LINCOLN MEDICAL/MENTAL HLTH	1/6/2024	1/6/2024	1	Pneumonia, unspecified organism	- Sarscov2&Inf A&B&Rsv Amp Prb	

Crisis Services

Crisis Services [Details](#)

Table

Graph

Service Type	Provider	Admission/ First Billed	Discharge Date/ Last Date Billed	#Visits/ Length of Stay	Most Recent Primary Diagnosis	Most Recent Procedures (Last 3 Months)	
Crisis Intervention Service - Telephonic Follow-up (Telehealth)	NEIGHBORHOOD CENTER INC	7/31/2024	7/31/2024	1	Mental disorder, not otherwise specified	- Crisis Interven Svc, 15 Min	
Crisis Residential Services - Residential Crisis Support	ASSOC REHAB CM & HOUSING INC	5/26/2024	5/26/2024	1	Schizophrenia, unspecified	- Crisis Interven Waiver/Diem	
Crisis Intervention Service - Mobile Crisis Response	ST JOSEPHS HOSPITAL HEALTH CE	1/22/2024	1/22/2024	1	Alcohol dependence with intoxication, unspecified	- Crisis Intervention Mental H	
Crisis Intervention Service - Telephonic Response (Telehealth)	LIBERTY RESOURCES INC	4/14/2021	4/14/2021	1	Illness, unspecified	- Crisis Interven Svc, 15 Min	

Hospital/ER Services

Hospital/ER Services [Details](#)

Table [Graph](#)

Service Type	Provider	Admission	Discharge Date/Last Date Billed	Length of Stay	Most Recent Primary Diagnosis	Procedure(s) (Per Visit)	
ER - MH - CPEP	HARLEM HOSPITAL CENTER	3/26/2025	3/26/2025	1	Alcohol use, unspecified, uncomplicated	- Psych Diagnostic Evaluation	
ER - Medical	HARLEM HOSPITAL CENTER	3/25/2025	3/25/2025	1	Pain in left foot	- Complete Cbc W/Auto Diff Wbc, Diphenhydramine Hcl 50mg, Drug Screen Quantalcohols, Emergency Dept Visit Mod Mdm, Hepatic Function Panel, Metabolic Panel Total Ca	
ER - Medical	LENOX HILL HOSPITAL	3/24/2025	3/24/2025	1	Fracture of alveolus of maxilla, initial encounter for closed fracture	- Ct Head/Brain W/O Dye, Ct Maxillofacial W/O Dye, Emergency Dept Visit Mod Mdm	
ER - SU	ST BARNABAS HOSPITAL	2/18/2025	2/18/2025	1		- Assay Glucose Blood Quant, Complete Cbc W/Auto Diff Wbc, Comprehen Metabolic Panel, Ct Head/Brain W/O Dye, Ct Neck Spine W/O Dye, Drug Screen Quantalcohols, Emergency Dept Visit Mod Mdm, Haloperidol Injection, Inj Midazolam Hydrochloride, Ther/Proph/Diag Inj Iv Push	
Inpatient - MH	METROPOLITAN HOSPITAL CENTER	1/23/2025	2/5/2025	13	Schizoaffective disorder, bipolar type	- Medication Management	

My QI Report

My QI Report

- Tool for managing quality improvement efforts
- Updated monthly
- Eligible Population (denominator): clients or events/episodes plus other parameters depending on quality indicator specifications
- Number with QI Flag (numerator): clients or events/episodes that meet criteria
- Compare prevalence rates for provider agency, region, state
- Filter report by Complex Needs population, program type (e.g., CCBHC, ACT, etc.), client residence or provider location region/county
- Drill down into list of recipients who meet criteria for flag
- Reports can be exported to Excel and PDF

Understanding My QI Report

- **Attributing clients to agency QI reports:**
 - **Billing:** Clients linked to provider agency if billed by agency in the past 9 months
 - This rule is used to automatically link clients to providers so that current clients are included in the report each month
- **Period of observation for the quality indicator:**
 - Assessed by a measure, varies for each measure
 - For example, the period of observation for the High Utilization quality indicator is 13 months

MAIN STREET AGENCY

Quality Indicator Overview As Of 05/01/2025

View: Standard PDF Excel

SITE: ALL PROGRAM TYPE: ALL AGE GROUP: ALL POPULATION: ALL MC PRODUCT LINE: ALL CLIENT REGION: ALL CLIENT COUNTY: ALL PROVIDER REGION: ALL PROVIDER COUNTY: ALL MANAGED CARE: ALL **Filters** **Reset**

Quality Improvement Indicators (As Of 05/01/2025) Run monthly on all available data as of run date

Quality Improvement Indicators (As Of 05/01/2025) Run monthly on all available data as of run date

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
BH QARR - Improvement Measure	All	2,746	944	34.4	36.2	32.7	34.40, 36.20, 32.70
General Medical Health	All	15,682	4,211	26.9	16.2	12.7	26.90, 16.20, 12.70
Health Home Care Management - Adult	Adult 18+	4,169	3,003	72	81.9	88.2	72.00, 81.90, 88.20
High Utilization - Inpt/ER	All	15,686	4,292	27.4	26.9	20.5	27.40, 26.90, 20.50
Polypharmacy	All	5,107	982	19.2	16.1	12.2	19.20, 16.10, 12.20
Preventable Hospitalization	Adult	13,654	141	1	0.9	0.8	1.00, 0.90, 0.80
Readmission Post-Discharge from any Hospital(Episode Based)	All	5,324	909	17.1	16.1	14.3	17.10, 16.10, 14.30
Readmission Post-Discharge from this Hos							20.00

Performance Tracking Indicators (As Of 11/01/2024) Run with intentional lag of 6+ months to allow for complete data

Performance Tracking Indicators (As Of 11/01/2024) Run with intentional lag of 6+ months to allow for complete data

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
General Medical Performance Tracking Measure	All	5,111	1,988	38.9	38.7	38	38.90, 38.70, 38.00
Hospital Outcome Measure Set	All	0	0	0	56.6	62.5	0.00, 56.60, 62.50
MH Performance Tracking Measure	All	3,598	2,038	56.6	55.4	55.4	56.60, 55.40, 55.40
SUD Performance Tracking Measure	Adol & Adult (13+)	3,928	3,031	77.2	75.2	79.4	77.20, 75.20, 79.40

Quality Improvement Indicators (As Of 05/01/2025) Run monthly on all available data as of run date

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
BH QARR - Improvement Measure	All	2,746	944	34.4	36.2	32.7	
General Medical Health	All	15,682	4,211	26.9	16.2	12.7	
Health Home Care Management - Adult	Adult 18+	4,169	3,003	72	81.9	88.2	
High Utilization - Inpt/ER	All	15,686	4,292	27.4	26.9	20.5	
Polypharmacy	All	5,107	982	19.2	16.1	12.2	
Preventable Hospitalization	Adult	13,654	141	1	0.9	0.8	
Readmission Post-Discharge from any Hospital(Episode Based)	All	5,324	909	17.1	16.1	14.3	
Readmission Post-Discharge from this Hospital(Episode Based)	All	5	1	20	16.6	14.3	
Treatment Engagement	Adult 18-64	2,328	801	34.4	35	33.3	

Performance Tracking Indicators (As Of 11/01/2024) Run with intentional lag of 6+ months to allow for complete data

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
General Medical Performance Tracking Measure	All	5,111	1,988	38.9	38.7	38	
Hospital Outcome Measure Set	All	0	0	0	56.6	62.5	
MH Performance Tracking Measure	All	3,598	2,038	56.6	55.4	55.4	
SUD Performance Tracking Measure	Adol & Adult (13+)	3,928	3,031	77.2	75.2	79.4	
Vital Signs Dashboard - Adult	Adult	5,946	2,979	50.1	49.1	48.7	
Vital Signs Dashboard - Child	Child & Adol	2,394	646	27	31.7	27.6	

MAIN STREET AGENCY

Quality Indicator Overview As Of 05/01/2025

View: Standard PDF Excel

SITE: ALL PROGRAM TYPE: ALL AGE GROUP: ALL POPULATION: ALL MC PRODUCT LINE: ALL CLIENT REGION: ALL CLIENT COUNTY: ALL PROVIDER REGION: ALL PROVIDER COUNTY: ALL MANAGED CARE: ALL [Filters](#) [Reset](#)

Indicator Set

Quality Improvement Indicators (As Of 05/01/2025) Run monthly on all available data as of run date

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
BH QARR - Improvement Measure	All	2,746	944	34.4	36.2	32.7	34.40, 36.20, 32.70
General Medical Health	All	15,682	4,211	26.9	16.2	12.7	26.90, 16.20, 12.70
Health Home Care Management - Adult	Adult 18+	4,169	3,003	72	81.9	88.2	72.00, 81.90, 88.20
High Utilization - Inpt/ER	All	15,686	4,292	27.4	26.9	20.5	27.40, 26.90, 20.50
Polypharmacy	All	5,107	982	19.2	16.1	12.2	19.20, 16.10, 12.20
Preventable Hospitalization	Adult	13,654	141	1	0.9	0.8	1.00, 0.90, 0.80
Readmission Post-Discharge from any Hospital(Episode Based)	All	5,324	909	17.1	16.1	14.3	17.10, 16.10, 14.30
Readmission Post-Discharge from this Hospital(Episode Based)	All	5	1	20	16.6	14.3	20.00, 16.60, 14.30
Treatment Engagement	Adult 18-64	2,328	801	34.4	35	33.3	34.40, 35.00, 33.30

Performance Tracking Indicators (As Of 11/01/2024) Run with intentional lag of 6+ months to allow for complete data

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
General Medical Performance Tracking Measure	All	5,111	1,988	38.9	38.7	38	38.90, 38.70, 38.00
Hospital Outcome Measure Set	All	0	0	0	56.6	62.5	0.00, 56.60, 62.50
MH Performance Tracking Measure	All	3,598	2,038	56.6	55.4	55.4	56.60, 55.40, 55.40
SUD Performance Tracking Measure	Adol & Adult (13+)	3,928	3,031	77.2	75.2	79.4	77.20, 75.20, 79.40



MAIN STREET AGENCY

Quality Indicator Overview As Of 05/01/2025

View: Standard

PDF Excel

SITE: ALL PROGRAM TYPE: ALL AGE GROUP: ALL POPULATION: ALL MC PRODUCT LINE: ALL CLIENT REGION: ALL CLIENT COUNTY: ALL PROVIDER REGION: ALL PROVIDER COUNTY: ALL MANAGED CARE: ALL **Filters** Reset

Indicator Set
BH QARR - Improvement Measure
General Medical Health
Health Home Care Management - Adult
High Utilization - Inpt/ER
Polypharmacy
Preventable Hospitalization
Readmission Post-Discharge from any Hospital(Episode Based)
Readmission Post-Discharge from this Hospital(Episode Based)
Treatment Engagement

QI Filters

Site: ALL

Program Type: ALL

Managed Care: ALL

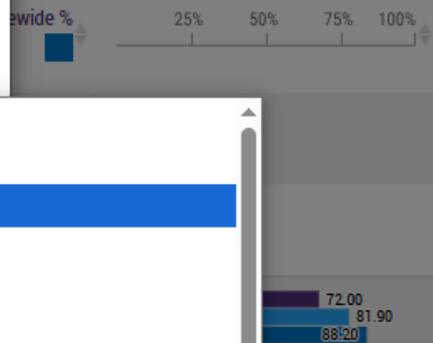
MC Product Line: CCBHC

Age Group: CORE or HCBS All

Population: CORE or HCBS Empowerment Services - Peer Support

Client Residence: CORE or HCBS Psychosocial Rehabilitation - Any

Provider Location: Care Management - Enrolled (Source: DOH MAPP)



MAIN STREET AGENCY

Quality Indicator Overview As Of 05/01/2025

View: Standard PDF Excel

PROGRAM TYPE: CCBHC

Filters Reset

Indicator Set

Quality Improvement Indicators (As Of 05/01/2025)

Run monthly on all available data as of run date

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	
BH QARR - Improvement Measure	All	1,283	488	38	36.6	35.9	
General Medical Health	All	8,156	2,298	28.2	27.2	25.2	
Health Home Care Management - Adult	Adult 18+	1,587	1,395	87.9	84.4	85.9	
High Utilization - Inpt/ER	All	8,156	1,793	22	30.9	22.6	
Polypharmacy	All	2,572	413	16.1	20.2	19.5	
Preventable Hospitalization	Adult	6,187	30	0.5	0.7	0.6	
Readmission Post-Discharge from any Hospital(Episode Based)	All	1,919	301	15.7	20.2	18.6	
Readmission Post-Discharge from this Hospital(Episode Based)	All	0	0	0	21.8	19.6	
Treatment Engagement	Adult 18-64	1,030	396	38.4	37.4	36.4	

Performance Tracking Indicators (As Of 11/01/2024)

Run with intentional lag of 6+ months to allow for complete data

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	
General Medical Performance Tracking Measure	All	2,528	958	37.9	40.3	41.4	
Hospital Outcome Measure Set		0	0	0	54.1	54.8	
MH Performance Tracking Measure	All	1,853	1,036	55.9	54.8	53.3	
SUD Performance Tracking Measure	Adol & Adult (13+)	1,981	1,509	76.2	73.6	73.3	



PROGRAM TYPE: CCBHC

Filters Reset

Indicator Set: MH Performance Tracking Measure

Indicator Set Indicator

Indicator	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25% 50% 75% 100%
1. No Follow Up for Child on ADHD Med - Initiation	Child	88	24	27.3	25.2	22.7	27.30, 25.20, 22.70
2. No Follow Up for Child on ADHD Med - Continuation	Child	36	6	16.7	23	19.8	16.70, 23.00, 19.80
3. Antidepressant Medication Discontinued - Acute Phase	Adult	455	193	42.4	41.9	41.3	42.40, 41.90, 41.30
4. Antidepressant Medication Discontinued - Recovery Phase	Adult	455	241	53	54.1	54.3	53.00, 54.10, 54.30
The percentage of Mental Health Inpatient discharges among individuals ages 6 years and older that are not followed up by a Mental Health Outpatient visit within 7 days after the discharge.	Adult	395	159	40.3	37.9	37.8	40.30, 37.90, 37.80
	Adult	646	314	48.6	50.2	48	48.60, 50.20, 48.00
7. No Follow Up after MH Inpatient - 7 Days	6+	302	119	39.4	35.9	33.8	39.40, 35.90, 33.80
8. No Follow Up After MH ED Visit - 7 Days	6+	311	109	35	32.9	37.9	35.00, 32.90, 37.90
9. No Diabetes Screening - Schizophrenia/Bipolar on Antipsychotic	Adult	814	224	27.5	22.5	22.3	27.50, 22.50, 22.30
10. No Metabolic Monitoring (Gluc/HbA1c and LDL-C) Child & Adol on Antipsychotic	Child & Adol (1 to 17)	148	95	64.2	60.1	60.4	64.20, 60.10, 60.40
11. No Metabolic Monitoring (Gluc/HbA1c) Child & Adol on Antipsychotic	Child & Adol (1 to 17)	148	65	43.9	40.9	41.4	43.90, 40.90, 41.40
12. No Metabolic Monitoring (LDL-C) Child & Adol on Antipsychotic	Child & Adol (1 to 17)	148	93	62.8	59.1	58.6	62.80, 59.10, 58.60
13. No Diabetes Monitoring - DM & Schizophrenia	Adult	74	24	32.4	40.7	32.5	32.40, 40.70, 32.50
14. No Follow Up after MH Inpatient - 30 Days	6+	302	46	15.2	14.5	14.9	15.20, 14.50, 14.90
15. No Follow Up After MH ED Visit - 30 Days	6+	311	47	15.1	14.7	19.8	15.10, 14.70, 19.80

The percentage of Mental Health Inpatient discharges among individuals ages 6 years and older that are not followed up by a Mental Health Outpatient visit within 7 days after the discharge.



MAIN STREET AGENCY ⓘ

Quality Indicator Overview As Of 05/01/2025

View: Standard



PROGRAM TYPE: CCBHC

Filters Reset

Indicator Set: MH Performance Tracking Measure Indicator: 14. No Follow Up after MH Inpatient - 30 Days

Indicator Set	Indicator	Site	HH/CM Site(s)	MCO	Attending	Recipients	New QI Flag	Dropped QI Flag
---------------	-----------	------	---------------	-----	-----------	------------	-------------	-----------------

Recipient	Medicaid ID	DOB	Race & Ethnicity	Quality Flags	Current PHI Access
REzCVUNLSQ TEbMTEbBT6	QVYnMTQsMb2	MDIIM9IIMTas		2+ ER-Medical, 4PP(A), Breast Cancer Screen Overdue (DOH), HARP No Health Home, HHPlus No HHPlus Service > 3 mos, High MH Need, MH Plcmt Consid, No Engage after MH IP, No Gluc/HbA1c & LDL-C - AP, No ICM after MH ED, No ICM after MH Inpt, No LDL-C - AP, No MH ED F/U 30d (DOH), No MH ED F/U 30d (DOH) - Adult, No MH ED F/U 7d (DOH), No MH ED F/U 7d (DOH) - Adult, No MH Inpt F/U 30d (DOH), No MH Inpt F/U 30d (DOH) - Adult, No MH Inpt F/U 7d (DOH), No MH Inpt F/U 7d (DOH) - Adult	No Access Enable Access
TEFGTrJNRQ SabMTA	QVYmNDInNae	MDQIMD6IMTatNm	White	2+ Inpt-BH, Adher-MS (DOH), HARP No Assessment for HCBS, HARP No Health Home, MH Plcmt Consid, No Gluc/HbA1c & LDL-C - AP, No LDL-C - AP, No MH Inpt F/U 30d (DOH), No MH Inpt F/U 30d (DOH) - Adult, No MH Inpt F/U 7d (DOH), No MH Inpt F/U 7d	No Access Enable Access

Drill into a client's Clinical Summary or export to PDF or Excel

MAIN STREET AGENCY i

Quality Indicator Overview As Of 05/01/2025

View: Standard v

PDF Excel



About QI Report Views

All views display: Indicator Name, Population

View	Columns Displayed
<p>Standard</p> <p>Displays quality indicator prevalence rates for the organization compared to the region and statewide prevalence rates.</p>	<p>Eligible Population, # with QI Flag, %, Region %, Statewide %</p>
<p>Race & Ethnicity</p> <p>Displays quality indicator prevalence rates for clients in different race and ethnicity groups. Available in the "Indicator Set" and "Indicator" tabs.</p>	<p>Total % (for this organization), Native American, Asian, Black, Pacific Islander, White, Multiracial, and Hispanic or Latinx. Clients for which race is unknown are included in the "Total" number, but are not represented as a separate race/ethnicity group.</p>

Close

PROGRAM TYPE: CCBHC

Indicator Set

Quality Improvement Indica

Indicator Set

BH QARR - Improvement Measure

General Medical Health

Health Home Care Management -

High Utilization - Inpt/ER

Polypharmacy

Preventable Hospitalization

Readmission Post-Discharge from any

All	2,572	413	16.1	20.2	19.5
Adult	6,187	30	0.5	0.7	0.6
All	1,010	201	15.7	20.2	18.6



PROGRAM TYPE: CCBHC

Filters Reset

Indicator Set: MH Performance Tracking Measure

Indicator Set Indicator

Indicator	Population	Clients with QI Flags by Percentage (%) and Number								Total	25% 50% 75% 100%
		Total	Native American	Asian	Black	Pacific Islander	White	Multiracial	Hispanic or Latinx		
7. No Follow Up after MH Inpatient - 7 Days	6+	39.4%	50%	53.3%	37.2%	0%	43.5%	25%	41.9%	13	
8. No Follow Up After MH ED Visit - 7 Days	6+	109	1	2	25	0	48	3	9	25%	
9. No Diabetes Screening - Schizophrenia/Bipolar on Antipsychotic	Adult	27.5%	0%	16.7%	29.7%	33.3%	27.4%	45.5%	22.6%	19	
10. No Metabolic Monitoring (Gluc/HbA1c and LDL-C) Child & Adol (1 to 17)	Child & Adol (1 to 17)	64.2%	0%	100%	64.3%	100%	63.6%	63.6%	55.6%	10	

Use visual bar chart to quickly identify any disparities for a given quality indicator; drill-in to indicator to view flagged clients

MAIN STREET AGENCY

Quality Indicator Overview As Of 05/01/2025

View: Standard PDF Excel

PROGRAM TYPE: CCBHC

Filters Reset

Indicator Set

Quality Improvement Indicators (As Of 05/01/2025)

Run monthly on all available data as of run date

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25%	50%	75%	100%
BH QARR - Improvement							35.00	36.60	35.90	
General Medical Health										
Health Home Care M							67.00	64.40	65.00	
High Utilization - Inp										
Polypharmacy										
Preventable Hospital										
Readmission Post-Di										
Hospital(Episode Bas										
Readmission Post-Di										
Hospital(Episode Base										
Treatment Engagement	Adult 18-64	1,030	396	38.4	37.4	36.4	38.40	37.40	36.40	

What other measures or features would you like to see in My QI Report?

Performance Tracking Indicators (As Of 11/01/2024)

Run with intentional lag of 6+ months to allow for complete data

Indicator Set	Population	Eligible Population/ Episode	# with QI Flag	%	Regional %	Statewide %	25%	50%	75%	100%
General Medical Performance Tracking Measure	All	2,528	958	37.9	40.3	41.4	37.90	40.30	41.40	
Hospital Outcome Measure Set	All	0	0	0	54.1	54.8	0.00	54.10	54.80	
MH Performance Tracking Measure	All	1,853	1,036	55.9	54.8	53.3	55.90	54.80	53.30	
SUD Performance Tracking Measure	Adol & Adult (13+)	1,981	1,509	76.2	73.6	73.3	76.20	73.60	73.30	

Accessing PSYCKES

How to Get Access to PSYCKES

When Your Agency **Does** Have Access

- PSYCKES access for individual staff is managed by your agency's Security Manager
 - Security Manager is appointed by your CEO/ED
 - Agency can have multiple Security Managers
 - Contact PSYCKES-Help to find out your agency's Security Manager
 - Security Manager uses Security Management System (SMS) to create user accounts and grant PSYCKES
- Self-Service Console instructional email will be sent to new users and will contain a User ID and temporary password to login to the Self-Service Console to request/activate token
- PSYCKES access should be revoked when user no longer needs access or leaves agency

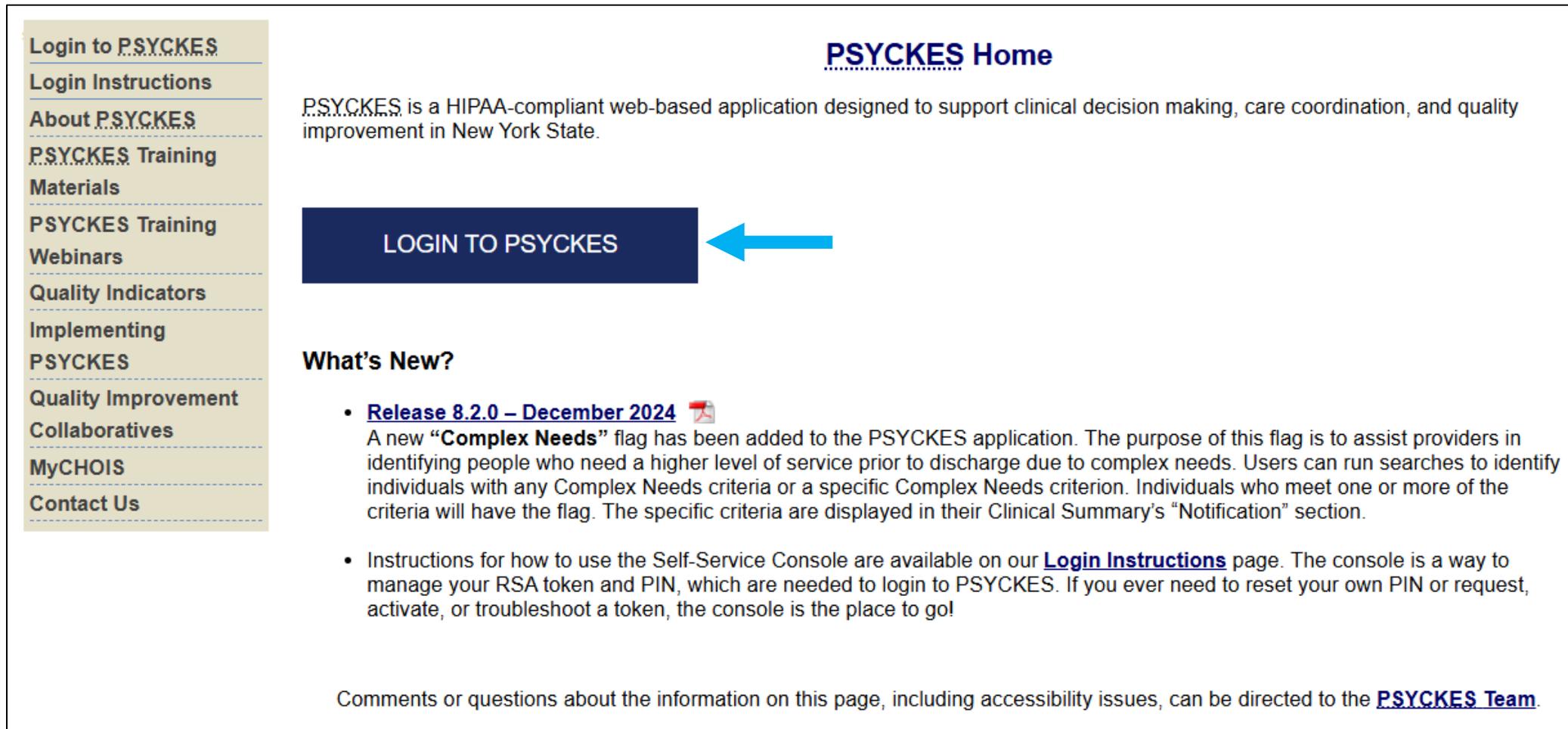
How to Get Access to PSYCKES

When Your Agency Does Not Have Access

- Complete and return documentation to PSYCKES Helpdesk to obtain agency access to PSYCKES
 - PSYCKES Access Online Contact Form (Survey Monkey)
 - CEO/ED signs PSYCKES Confidentiality Agreement (PDF)
 - Resources for access available on PSYCKES website in the “PSYCKES Implementation” section
- CEO/ED signs electronic CNDA for access to OMH Security Management System (SMS)
- Designate Security Manager(s)
- Security Manager enrolls PSYCKES users
- Security Manager revokes PSYCKES access when staff no longer requires access

How to Login to PSYCKES

- Go to PSYCKES homepage: www.psyckes.org
- Click “Login to PSYCKES”



The screenshot shows the PSYCKES Home page. On the left is a vertical navigation menu with the following items: Login to PSYCKES, Login Instructions, About PSYCKES, PSYCKES Training Materials, PSYCKES Training Webinars, Quality Indicators, Implementing PSYCKES, Quality Improvement Collaboratives, MyCHOIS, and Contact Us. The main content area is titled "PSYCKES Home" and contains a paragraph: "PSYCKES is a HIPAA-compliant web-based application designed to support clinical decision making, care coordination, and quality improvement in New York State." Below this is a dark blue button labeled "LOGIN TO PSYCKES" with a blue arrow pointing to it from the right. Underneath the button is a "What's New?" section with two bullet points: "Release 8.2.0 – December 2024" (with a red flag icon) and "Instructions for how to use the Self-Service Console are available on our Login Instructions page." At the bottom of the page, a footer line reads: "Comments or questions about the information on this page, including accessibility issues, can be directed to the PSYCKES Team."

How to Login to PSYCKES

Sign-in Selection

The resource you are accessing requires you to authenticate. Please select how you would like to authenticate.

OMH Providers
(State Employees)

Sign-in with OMH account

External/Local Provider
(Non-State Employees)

Sign-in with NY.gov account

Login as
"External/
Local
Provider"

How to Login to PSYCKES

RSA SecurID

The resource you are accessing requires you to authenticate using your RSA SecurID token.

Enter your username and token passcode.

Username

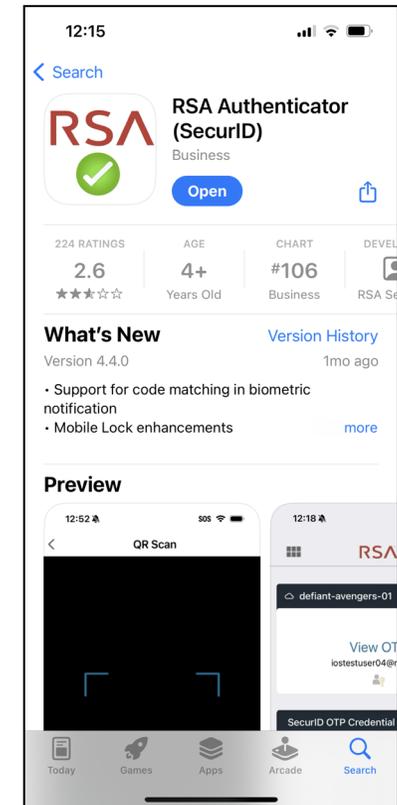
Passcode

Sign In

Enter your assigned PSYCKES user ID

Type in your passcode (generated from your RSA token & PIN) into the "Passcode" box.

Then click "Sign In".



Training & Technical Support

Training & Technical Support

- For more PSYCKES resources, please go to our website at: www.psyckes.org
- If you have any questions regarding the PSYCKES application, please reach out to our helpdesk:
 - 9:00AM – 5:00PM, Monday – Friday
 - PSYCKES-help@omh.ny.gov
- If you're having issues with your token or logging in, contact the OMH helpdesk:
 - OMH (Non-OMH/Non-State PC Employee) Helpdesk:
 - 518-474-5554, option 2; healthhelp@its.ny.gov

Questions?