

RESOURCE GUIDE



Office of
Mental Health



Niagara County

This resource guide includes information about where you can find help in your local community. All the programs and services listed below allow you to self-refer and some may offer walk-in appointments.

Crisis Services & Support

Niagara County Crisis Services

24 Hour Crisis Hotline for Mental Health or Substance use
716-285-3515

Mobile crisis team can rapidly respond to you at your home or elsewhere in the community if necessary.

The Trevor Project Hotline

24/7 Crisis hotline for LGBTQ young people
Call 1-866-488-7386 or text 678-678

Free, confidential and secure 24/7 service offering crisis counselors for individuals who are struggling with issues such as coming out, LGBTQ identity, depression, and suicide.

WNY Law Enforcement Helpline

Support to law enforcement members and their families. 716-858-2677

Call 24/7 for support and intake forms
www.wnylawenforcementhelpline.org

Veterans Crisis Hotline

Confidential support for veterans.

Call 988, and choose option "1" for veterans.

Text: 838255 or chat online

www.veteranscrisisline.net/get-help-now/chat/

For additional local mental health programs and services, scan or visit

<https://www.wellniagara.niagaracounty.com/>



Mental Health Treatment & Rehabilitation

Niagara County Counseling and Wellness Services

Integrated Outpatient MH and SUD Clinic

Niagara Falls Location: 1001 11Th St. 2nd floor,
Niagara Falls, NY 14301
716-278-1940

Hours: Mon 8:30am-7:00pm, Tues-Fri 8:30am-4:30pm

Lockport Location: 475 S. Transit Rd., Lockport, NY
14094

716-439-7400

Hours: Mon 8:30-7:00pm, Tue-Fri 8:30am-4:30pm

The Dale Association

Outpatient MH Clinic

89 River Rd, North Tonawanda, NY 14120

Phone: 716-693-9961, press 3 for intake

Hours: Monday-Friday 9:00am-5:00pm

Niagara Wellness Connection Center

Outpatient MH Clinic

621 10Th St. 6th Floor, Niagara Falls, NY 14301

716-278-4541

Hours: Monday-Friday 8:00am-4:00pm

BPC North Tonawanda Recovery & Treatment Center

Outpatient MH Clinic

57 Manhattan St., North Tonawanda, NY 14120

716-816-2218 for intake line or 716-694-1225 to reach clinic directly if unable to reach intake

Hours: Monday-Friday 8:00am-4:30pm for intakes

Horizon Health Services Clinic

CCBHC providing outpatient integrated treatment

Pine Avenue Recovery Center: 2400 Pine Ave., Niag-
ara Falls, NY 14301

716-505-1060 dial 1, and dial 1 for intake

Hours: Mon-Thurs 8:00am-7:30pm, Fri 8:00am-1:00pm

Sanborn Recovery Center: 6321 Inducon Dr. East,
Sanborn, NY, 14132

716-650-5550 dial 1, and dial 1 for intake

Hours: Mon-Thurs 8:00am-6:00pm; Fri 8:00am-12:00pm

Lockport Recovery Center: 637 Davison Rd., Lockport,
NY 14094

716-433-2484 dial 1, and dial 1 for intake

Hours: Mon-Thurs 8:00am-7:30pm, Fri 8:00am-3:00pm

Peer Support Services

Mental Health Association in Niagara

Various peer supportive services
36 Pine St., Lockport, NY 14094
716-433-3780

Hours: Office open Monday-Friday, 8:30am-4:00pm
Child and Family community support, legal services and
advocacy, Education, advocacy and support group re-
sources.

Visit www.mhanc.com for info and referrals. Walk-ins
okay

Hope House Peer Recovery Respite

Center Multiple peer support services
344 Walnut St, Lockport, NY 14094
716-433-6543

Hours: 24/7

CASA Trinity Peer Crisis line

24/7 crisis line

607-378-7479

Addiction or Substance Use Treatment and Support

Niagara County PATH3D Team

Quick Response Team

716-285-3515

Email: PATH@niagaracounty.com

“Knock and talk” post overdose follow up

Beacon Center– Niagara Falls location

Integrated Outpatient SUD and MH clinic
417 Third Street Niagara Falls, NY 14301
716-282-4480

Hours: Monday-Friday 9am-8pm

Northpointe- First Step Center

Substance Use Residential Facility

2470 Allen Ave, Niagara Falls, NY 14303

716-285-342; must call first

24/7 Inpatient care, medically supervised withdrawal beds
and residential stabilization beds.

Alcoholics Anonymous (AA)- Niagara Intergroup

1-877-270-5303

Call 24/7 for information on groups held in your area.

Narcotics Anonymous (NA)- Niagara Region

716-304-6880 (Niagara Falls)

716-478-6992 (other regions of Niagara)

Call 24/7 for information on groups held in your area.

OASAS 24-Hour Hopeline

New York State 24/7 helpline for addiction resources.

1(877)846-7369

WNY Opioid Addiction Treatment MAT Hotline

716-463-6222

Hours: 24/7

Quick Access to Medication Assisted Treatment for adults
using opiates.

Naloxone NOW:

Text “NARCAN” to 21000 to arrange for delivery.

Other Services

Niagara County Department of Social Services

Assists with SNAP, Medicaid, Temporary Assistance,
HEAP, Adult Services, and other services.

301 10th Street, Niagara Falls, NY 14302

Or

20 East Avenue, Lockport, NY 14094

716-278-8400, Dial 7 /Fax: 716-278-8452

Hours: Walk-in Monday-Friday, 8:00am-3:45pm

Call-in hours 8am to 4pm

Niagara County Single Point of Access (SPOA)

Assists with linking to services in the community such as
treatment, housing, educational/vocational, etc.

5467 Upper Mountain Rd., Suite 200, Lockport, NY 14094

716-439-7410; Fax: 716 439-7418

Health Homes of Upstate New York (HHUNY)

Care management services for Medicaid recipients.

Phone: 1-855-613-7659

www.hhuny.org/about/where-we-are/

referrals@hhuny.org or askhhuny@hhuny.org

Community Missions

Emergency housing and crisis shelter

1570 Buffalo Avenue in Niagara Falls, NY 14303

716-285-3403 Dial 0 for shelter information

Hours: 24/7

NYS Domestic and Sexual Violence Hotline

Hotline 1-800-942-6906

Text 1-844-997-2121

Chat: opdv.ny.gov

USDA National Hunger Hotline

Food assistance for families.

1-866-348-6479/English Or 1-877-842-6273/Spanish

Hours: Monday-Friday 7am-10pm

Medicaid Transportation MAS

Provide transportation to Medicaid recipients for medical
appointments/non emergency medical transportation.

1-866-753-4543 press 9

Hours: Monday-Sunday 7am-7pm

To find more mental health programs and services visit our website at www.omh.ny.gov

988

SUICIDE & CRISIS
LIFELINE



BeWell.ny.gov



Get Connected. Get Help.™