



Office of
Mental Health

Office of Addiction
Services and Supports

Supportive Crisis Stabilization Centers RFP

Bidders Conference 08/02/22

Due to the size of today's group, you have been placed on mute. Please enter all questions into the chat box.

Housekeeping

- This meeting will be recorded and available following the conference.
- Participants will be muted.
- Questions can be submitted through the chat box.
- All attempts will be made to answer questions during the conference.
 - Questions not answered today will be responded to in the official Q&A.
- Questions and **final** answers will be posted on both agency websites on 9/13/22.

Agenda

- Comprehensive Crisis Response System
- Crisis Stabilization Centers – Vision & Context
- Supportive Crisis Stabilization Centers
- RFP Specifics
- Questions and Answers

Comprehensive Crisis Response System

New York State is developing a comprehensive crisis response system, available to all New Yorkers regardless of ability to pay.

OMH and OASAS are committed to developing a statewide crisis system of expanded, enhanced and connected services composed of:

- Telephonic triage through the implementation of 988
- Mobile crisis teams
- Crisis residential programs
- Crisis stabilization centers
- Other community services and supports

Crisis Stabilization Centers (CSC)

- Part 600 Regulations: joint regulations with OASAS and OMH
- Two types of Crisis Stabilization Centers are being developed:
 - Supportive Crisis Stabilization Centers (SCSC)
 - Intensive Crisis Stabilization Centers (ICSC)
- **This RFP is specific to the development of SCSCs.**
- **Proposals for ICSCs were submitted 6/9/22.**



Supportive Crisis Stabilization Centers

SCSCs offer:

- Voluntary crisis treatment services, with an emphasis on peer support that is resilience and recovery oriented.
- Services provided 24 hours a day, in a safe and therapeutic environment.
- SCSC services are available 24 hours per day, 7 days per week, 365 days per year.
- SCSCs provide urgent intervention to adults, children, adolescents and families experiencing challenges in daily life.
- Rapid access to services to assist in diversion from a higher level of care.

Crisis Stabilization Services

All CSCs Provide:

- Triage and Assessment
- Medical screening
- Therapeutic interventions including crisis counseling, psychoeducation, crisis de-escalation/intervention
- Peer Support Services
- Ongoing observation
- Care collaboration with recipient's friends, family or care providers (with consent)
- Discharge and aftercare planning

SCSCs Contract to Provide:

- Psychiatric Diagnostic Evaluation and Plan
- Psychosocial Assessment
- Medication Management
- Medication for Addiction Treatment
- Medication Administration and Monitoring
- Mild to Moderate Detoxification Services

Peers Specialists and Peer Advocates

- Integral part of the Crisis Stabilization Model.
- Peers have lived experience with individuals and families across the lifespan experiencing mental health and/or substance use crises.
- Peers are the leading experts on resilience and recovery-oriented support.
- Their expertise should inform every aspect of CSCs, including administrative oversight, training development, and service delivery.

Services for Children, Adolescents & Families

- All SCSCs are expected to serve children and adolescents.
- All SCSCs are required to have a designated waiting areas and treatment areas for children and families, separate from adults.
- Staff with expertise and training in child and adolescent development must be available 24/7.
- SCSCs will collaborate with the following providers, including but not limited to:
 - Schools
 - Pediatrician offices
 - Child or adolescent mental health and substance use providers



SCSC Staffing

- Staffing plans will be created based on the program needs identified through collaborative community planning and demographic composition of the service area.
- Peers must be part of the SCSC program development and staffing plan.
- Comprised of a multidisciplinary team able to meet service area needs.
- Establishment of staffing patterns will be based on 24/7 operations.

SCSC Staffing

Required Staff Include:

- A Program Director.
- At least one Psychiatrist or Psychiatric Nurse Practitioner (PNP), a Credentialed Alcoholism and Substance Abuse Counselor (CASAC), and a Certified or Credentialed Peer Specialist on-duty and available.
 - On-duty means the individual is either physically present or on-call and available, which includes the ability to come on-site as needed.
 - The Psychiatrist or PNP may function in a supervisory and/or consultative role.
- A Registered Nurse (RN) on-site twenty-four hours per day, seven days per week.

Collaboration in SCSC Program Development

- Participation in county and community planning, active collaboration in Community Service Boards including Local Service Plans is crucial to serving community needs.
- Agencies are expected to collaborate with the Directors of Community Services (DCSs)/ Local Government Units (LGUs) in the Economic Development Region, **before and during**, SCSC development.
- Centers will collaborate with the following:
 - OMH Field Offices and OASAS Regional Offices
 - Law enforcement agencies
 - Emergency Medical Services (EMS)
 - Schools
 - Hospitals
 - Other community programs and providers



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Supportive Crisis Stabilization Center RFP

OMH and OASAS is making funds available for the development of 12 SCSCs:

- 3 Centers in the NYC Economic Development Region
- 9 Centers outside of NYC, in the remaining Economic Development Regions

NYS Economic Development Regions

Region	Counties
Capital Region	Albany, Columbia, Greene, Saratoga, Schenectady, Rensselaer, Warren, Washington
Central New York	Cayuga, Cortland, Madison, Onondaga, Oswego
Finger Lakes	Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Wayne, Wyoming, Yates
Long Island	Nassau, Suffolk
Mid-Hudson	Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, Westchester
Mohawk Valley	Fulton, Herkimer, Montgomery, Oneida, Otsego, Schoharie
New York City	Bronx, Kings, New York, Richmond, Queens
North Country	Clinton, Essex, Franklin, Hamilton, Jefferson, Lewis, St. Lawrence
Southern Tier	Broome, Chemung, Chenango, Delaware, Schuyler, Steuben, Tioga, Tompkins
Western New York	Allegany, Cattaraugus, Chautauqua, Erie, Niagara

Eligibility

Eligible applicants are:

- Not-for-profit agencies with 501(c) (3) incorporation and Public Benefit Corporations with experience providing mental health and substance use services to persons with serious mental illness and/or substance use disorders;
- Licensed, certified or otherwise authorized by OMH, OASAS or NYS Department of Health;
- In compliance with the application certification requirements of the Offices; and
- In good standing at the time of certification approval.

Awardees need a joint operating certificate to provide services, under Part 600.

- Certification process should begin immediately after award notification.
- SCSCs are expected to be operational by May 2023.

RFP Funding

Award includes:

- One-time start-up funds: \$1.25M
 - Providers must commit to meet start-up spending requirements.
- State-aid: \$900K (downstate) or \$768K (upstate)
- Capital funding, if needed, will be available for up to \$1,000,000 to be spent within 12 months of the capital contract execution.
- Revenue from Medicaid and other third-party payors.
 - Providers will be expected to bill Medicaid.
- Draft Crisis Stabilization Center Rates are available on the OMH website.

RFP Timeline

RFP Release Date	6/30/22
Bidders Conference	8/02/22
Questions Due	8/16/22
Questions and Answers Posted on Website	9/13/22
Proposals Due by 1:00 PM EST	10/05/22
Anticipated Award Notification	11/02/22
Anticipated Contract Start Date	2/01/23



Submitting Proposal

- Proposals will be submitted using the [Grants Gateway](#).
- All applicants must be registered in NYS Gateway System.
- Not-for-Profits **must** prequalify prior to proposal submission.
- For information and instructions on Grants Gateway, refer to the RFP, Section 2.10.

Weblinks to Important Documents

Title 14 NYCRR Part 600

https://omh.ny.gov/omhweb/policy_and_regulations/

and

[Laws and Regulations | Office of Addiction Services and Supports \(ny.gov\)](#)

Crisis Stabilization Program Guidance

<https://omh.ny.gov/omhweb/bho/crisis-intervention.html>

and

[Laws and Regulations | Office of Addiction Services and Supports \(ny.gov\)](#)

Draft Crisis Stabilization Center Rates

https://omh.ny.gov/omhweb/medicaid_reimbursement/excel/crisis_stabilization.xlsx

Questions and Answers



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Conference slides will be posted immediately using the links below.

Official Questions and Answers will be accessible using the same links and will be available on September 13th.

<https://omh.ny.gov/omhweb/rfp/2022/scsc/>

AND

<https://oasas.ny.gov/rfp/supportive-crisis-stabilization-centers>

Thank You!