



**Office of
Mental Health**

2024 Annual Report

Pursuant to Mental Hygiene Law Section 33.07(i):

**The Use of Federal Benefits Received by
Directors of Office of Mental Health Facilities as
Representative Payee**

Introduction

The Commissioner of the New York State Office of Mental Health (OMH) is submitting this Report to the Governor, Speaker of the Assembly, Temporary President of the Senate, Chair of the Assembly Committee on Mental Health, and the Chair of the Senate Committee on Mental Health pursuant to Section 33.07(i) of the Mental Hygiene Law (MHL). MHL § 33.07(i) requires the submission of an annual report by OMH detailing how persons' federal benefits are being utilized.

Section One of the Report explains the role of representative payee under federal law and sets forth the requirements of amended MHL § 33.07 with respect to the handling of funds received by a Facility Director as representative payee, including the duties of fiduciaries under State law.

Section Two of the Report describes the procedures which OMH established and has followed since May 1, 1998, in connection with the settlement of federal lawsuit in a case known as Balzi/Brogan, regarding OMH's handling of patients' Social Security benefits, both in the role of representative payee and as a creditor billing against benefits for care and treatment. Given the substantial similarity between the funds at issue in § 33.07(i) and the funds at issue in Balzi/Brogan, as well as the fiduciary duty imposed by both federal and State law, OMH uses the Balzi/Brogan procedures as the framework for exercising the State's fiduciary responsibility with respect to all funds it receives in the capacity of representative payee. This includes decisions regarding establishing a Medicaid qualifying exception trust or similar device, as required by MHL § 33.07(e).

Section Three of the Report provides information regarding the approximately 1,239 individuals for whom an OMH Facility Director served as representative payee during the reporting period, the amount of money received, and the disposition of those funds.

Section One: MHL §33.07

In order to facilitate the proper receipt and management of Social Security funds for individuals who are eligible for benefits but lack capacity to manage (or to direct management of) the funds, the Social Security Act and its implementing regulations provide for the appointment by the Social Security Administration (SSA) of a "representative payee" to act as a fiduciary to receive and manage the beneficiary's federal benefits.¹ Similar provisions exist for benefits from the Veterans Administration and certain other federal benefit programs.

Pursuant to the Social Security Act, the primary purpose of social security benefits is to pay for the beneficiary's current and reasonably foreseeable needs, such as food, shelter, medical care, and comfort items, as well as "care and maintenance" received in an institutional setting. In *Washington State v. Keffeler et al.*, the United States Supreme Court held that it is the proper exercise of an institutional representative payee's fiduciary duty to apply funds received in that capacity to the cost of care and treatment in the payee's facility. 537 U.S. 371 (2003).

¹The Representative Payee program is governed by extensive federal regulations codified at 20 CFR § 404.2001, et seq. and 20 CFR § 416.610, et seq., for Title II (SS, SSDI) and Title XVI (SSI) benefits, respectively. The Social Security Administration also maintains a website which provides guidance to Representative payees. See <http://www.socialsecurity.gov/payee/>.

Section Two: Exercising OMH's Fiduciary Duty as Representative Payee

Under the 1998 Balzi-Brogan Settlement Stipulation to which OMH continues to voluntarily adhere, OMH established procedures to conform a Facility Director's responsibility as a Social Security Representative Payee (RP) with OMH's roles as a service provider and creditor of Social Security beneficiaries, and to ensure that there is a clear separation of the duties carried out by the treatment team, the facility Business Office and the facility Patient Resources Office. OMH also included the specific requirements of MHL § 33.07 in Patient Care Directive 801, which can be accessed at <https://www.omh.ny.gov/omhweb/policy-manual/contents.htm>. Some of the key provisions of OMH's procedures and the Directive are as follows:

- Facility Directors apply to be RP only for those individuals whose treatment teams conclude the individual is not capable of handling (or directing the handling of) their own income.
 - Facility staff confirms that patient understands their right to be their own payee or ask SSA for a change in payee if desired.
 - Facility Director provides the SSA with the names and addresses of all known relatives and friends who could be considered for appointment as RP in lieu of the director; and advises patient and MHLS that the facility has filed an RP application.
 - SSA uses its own rules and regulations, including a hierarchical order of payee preference, in investigating and appointing a RP that the SSA has determined will best serve the interest and needs of the beneficiary.
- Once named as RP, Facility Director designates the patient's treatment team as the liaison between the director and the patient; and selects a specific member of the treatment team to function as the patient's agent. This selection shall be documented in the client's record.
 - Treatment team performs initial review of patient's needs and assessment of appropriate spending allowance and need for a discharge reserve account.
 - Treatment team member named as patient's agent is responsible for ongoing monitoring, identification, and reporting of patient's needs to the treatment team so arrangements can be made to ensure that those needs are met.
 - Per SSA's rules and regulations, payments for the care and treatment received by the patient at the OMH facility are considered to be appropriate expenditures for the use and benefit of the beneficiary, as are expenditures for personal needs which improve the patient's condition while in the facility or expenditures for items that will aid the person's recovery or release from the OMH facility.
- Treatment team is responsible to re-review needs and reassess the recommended spending allowance every 3 months as part of the treatment planning process.
- Facility Business Office is responsible for maintaining the patient's funds in a separately identifiable account, investing the funds, posting applicable interest, and providing the necessary accountings regarding use of the funds to SSA.

MHL § 33.07 requires that OMH Facility Directors seek to establish a Medicaid qualifying trust (or similar device) for a beneficiary who receives a lump-sum retroactive payment (as specifically defined in paragraph 2 of § 33.07(e)) when receipt of such payment may cause the individual to be ineligible for governmental benefits. OMH developed guidelines to assist in identifying and managing lump sum retroactive benefit awards and windfall payments governed by MHL § 29.23 to ensure review by appropriate staff within OMH Central Office before any billing takes place or OMH determines if it is required to seek to establish a Medicaid qualifying trust. Each beneficiary's unique circumstances are reviewed extensively with input from the individual's treatment team. OMH developed billing procedures that address the management of ongoing monthly benefit payments as well as lump sums received due to administrative delay and disseminated these procedures to Patient Resource Office staff.

Section Three: The Use of Federal Benefits by OMH Facility Directors Acting as Representative Payee (July 1, 2023 - June 30, 2024)

From July 1, 2023 through June 30, 2024, OMH Facility Directors acted as representative payee for Social Security benefits for approximately 1,239 individuals receiving both inpatient and residential services from OMH. The total amount of federal benefits received during this period was \$14,153,514.19. Of that amount, \$ 10,918,894.21 was applied to the cost of the patients' care and treatment, with \$ 3,234,619.98 allocated to the patients' personal accounts for discretionary spending.

Attached is a chart which shows the disposition of monthly federal benefits received by OMH Facility Directors as representative payees for individuals residing in state-operated programs. The report includes total funds, the amount billed for care and treatment, and the amount expended for personal needs for approximately 1,239 individuals.

Of the more than \$14 million in benefits received, there is one case within the reporting period which involved benefits which may meet the statutory definition in § 33.07(e) of a "lump sum retroactive benefit" for which OMH is required to seek the creation of a Medicaid qualifying trust. However, before OMH received more information about the nature of the funds, the funds were required to be returned to the SSA due to the appointment of a new Representative Payee.

Conclusion

OMH has reviewed its existing patient accounting system and the existing system allows for individual patient accounting on a quarterly basis as required by MHL § 33.07(g). As provided in MHL § 33.07(h), OMH met with representatives of the Mental Hygiene Legal Service (MHLS) to collaboratively review the management of funds which OMH Facility Directors receive as representative payees and of funds received pursuant to MHL § 29.23. At the meeting, OMH shared a preliminary version of the information set forth here and reviewed OMH policies and procedures, as well as compliance with regulations OMH promulgated as required by MHL § 33.07(e).

Disposition of Federal Benefits Received by Facility Directors in Capacity as Representative Payee for Individuals in State-Operated Programs During the Period July 2023 through June 2024.

Facility Name	Federal Benefits	Care and Treatment	Personal Spending
Greater Binghamton Health Center	\$1,245,760.69	\$1,062,359.55	\$139,556.21
Kingsboro Psychiatric Center	\$429,653.14	\$381,756.00	\$58,554.74
Buffalo Psychiatric Center	\$1,580,828.87	\$1,108,452.73	\$206,551.50
Creedmoor Psychiatric Center	\$1,217,745.35	\$1,133,357.75	\$93,648.95
Manhattan Psychiatric Center	\$409,282.56	\$231,445.53	\$32,577.24
Pilgrim Psychiatric Center	\$1,970,794.66	\$1,480,178.66	\$135,449.87
Rochester Psychiatric Center	\$656,010.68	\$538,614.15	\$54,741.49
Rockland Psychiatric Center	\$2,243,732.93	\$1,786,166.50	\$242,220.06
St. Lawrence Psychiatric Center	\$986,188.23	\$728,278.20	\$236,944.89
Hutchings Psychiatric Center	\$160,542.90	\$130,258.36	\$17,824.99
Bronx Psychiatric Center	\$614,579.41	\$441,025.01	\$93,422.63
Capital District Psychiatric Center	\$666,363.50	\$387,905.48	\$119,455.92
Elmira Psychiatric Center	\$1,256,309.65	\$1,040,041.70	\$344,341.62
South Beach Psychiatric Center	\$537,927.05	\$318,762.12	\$111,888.27
Mohawk Valley Psychiatric Center	\$177,794.57	\$150,292.47	\$15,491.05
Mid-Hudson Forensic Psychiatric Center**	\$0.00	\$0.00	\$0.00
New York City Children's Center	\$0.00	\$0.00	\$0.00
Western New York Children's Psychiatric Center	\$0.00	\$0.00	\$0.00
Kirby Forensic Psychiatric Center**	\$0.00	\$0.00	\$0.00
Sagamore Children's Psychiatric Center	\$0.00	\$0.00	\$0.00
New York Psychiatric Institute	\$0.00	\$0.00	\$0.00
Central New York Psychiatric Center**	\$0.00	\$0.00	\$0.00
Rockland Children's Psychiatric Center	\$0.00	\$0.00	\$0.00
Total:	\$14,153,514.19	\$10,918,894.21	\$1,902,669.43

* This column reflects actual disbursements from patient accounts for personal spending. In some cases, the sum of the amount billed for care and treatment and the amount recorded as personal spending exceeds the amount identified as having been received as federal benefits. This is because the patient may have had other funds on deposit in their account in addition to the federal benefits being reported.

** Individuals confined for a period of more than 30 days in these institutions in connection with a verdict or finding that the individual is not guilty by reason of insanity or incompetent to stand trial are not eligible for Title II benefits pursuant to 42 U.S.C. § 402(x) or SSI benefits pursuant to 42 U.S.C. § 1382(e).